



Fort Bend County Sheriff's Office
2024 ANNUAL REPORT

Sheriff Eric Fagan



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Deputy Cloud and K-9 Urko

DEPARTMENT PROFILE

The Fort Bend County Sheriff's Office serves as the most ethnically diverse and fastest growing county in the State of Texas with an estimated population of 944,637 and a geographic area encompassing 885 square miles, including 24 square miles of lakes, ponds, rivers, and bayous. Fort Bend County includes several mid-size municipalities, including Sugar Land, Missouri City, Katy, Stafford, Fulshear, Rosenberg, and Richmond, but is home to 21 unincorporated communities. Founded in 1837, the Sheriff's Office employs 919 employees, including 621 sworn personnel serving as the County's first responders.

Mission

It is the mission of persons employed by the Sheriff's Office of Fort Bend County to protect the lives, property, and rights of all people in this County. In accomplishing this mission, Sheriff's Office employees shall be, at all times, courteous, impartial, and diligent. In the execution of their duties, they shall be guided by those constitutional and legal principles, which are the foundation of the United States of America and the State of Texas.



Fort Bend County Sheriff's
Office Command Staff

MESSAGE FROM SHERIFF ERIC FAGAN

This year marked the fourth and final year of my first term as your Sheriff of Fort Bend County. It has been a very challenging, yet very successful year, beginning with my desire to give recognition and credit where it is rightfully due: To the brave and dedicated men and women of the Fort Bend County Sheriff's Office.

Without the attention, motivation, and dedication they provided to their work duties and responsibilities, it would have been much more difficult to make so many gains this year. This year, several new community programs were initiated, and quite a few specialized initiatives were designed and implemented to address organized crime, trafficking in humans, contraband, illicit narcotics, and violent and dangerous criminals. You will read case illustrations within this Annual Report, and I hope you gain a deeper understanding of the excellent work our employees are accomplishing.

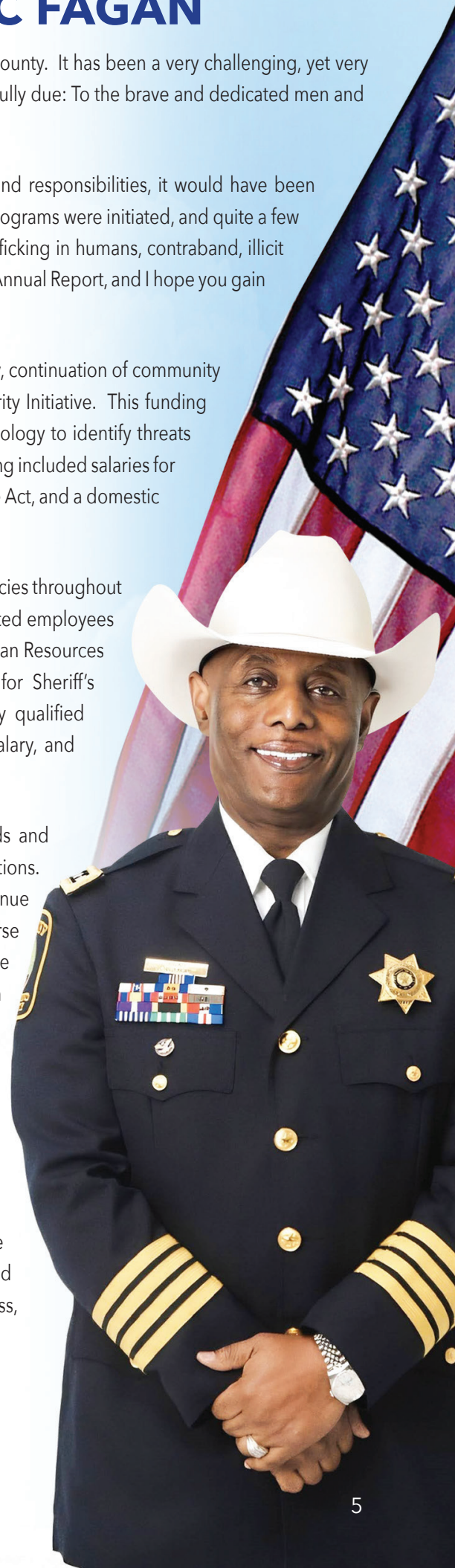
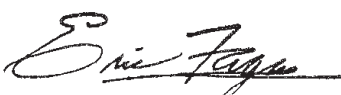
This year, over \$4.7 million was awarded to the Sheriff's Office for equipment, technology, continuation of community programs, and in support of state and federal programs, such as the Urban Area Security Initiative. This funding provides training, tools, and equipment to prepare first responders and provides technology to identify threats and hazards related to terrorism, targeting critical infrastructure and key resources. Funding included salaries for an intelligence analyst, a crime victim liaison and advocate funded by the Victims of Crime Act, and a domestic violence investigator funded by the Violence Against Women Act.

A significant challenge was also addressed this year, -- one that plagues many police agencies throughout Texas and the U.S. That is attrition and departure of many outstanding and service-oriented employees from law enforcement and into other disciplines and vocations. With the support of Human Resources and the Commissioners Court, a substantial compensation package was approved for Sheriff's employees, gaining much ground and posturing the Sheriff's Office to attract highly qualified applicants. Jailers, tele-communicators, and peace officers now earn a competitive salary, and nearly all vacant positions, as of the writing of this Message, have been filled.

Detention staff continue to effectively manage the jail and receive encouraging words and recognition at the state and federal level for its proficiency, cleanliness, and efficient operations. Court security, criminal investigations, communications, and enforcement staff continue making valuable gains to public safety and improving the quality of life in our many diverse communities. Efforts include successful juvenile interaction through the Juvenile Justice Advisory Committee, effective collaboration with the Sheriff's Foundation, and participation in the many state and federal task forces that take dangerous drugs and criminals off our streets. Hurricane Beryl is another testament to the commitment to duty exercised by our employees. Despite peril to their families and homes, officers, tele-communicators, and jailers manned their workstations with little disruption during this storm.

As your recently re-elected Sheriff, I want to thank you for entrusting me and the extraordinary command staff, supervisors, and dedicated men and women of the Sheriff's Office to serve Fort Bend County for another 4-year term. My campaign slogan, "We have work to do" still holds true. You have my word that we will continue to keep Fort Bend County among the safest communities in which to work, raise families, manage a business, attend school, engage retailers, and recreate.

May GOD bless and keep us all. We are here to protect and serve you.



DEPARTMENT ORGANIZATION

Executive Command

Eric Fagan
SHERIFF



Mattie Provost
CHIEF DEPUTY



Norman Wong
ASSISTANT CHIEF DEPUTY



Manuel Zamora
ASSISTANT CHIEF DEPUTY



James Burger
MAJOR



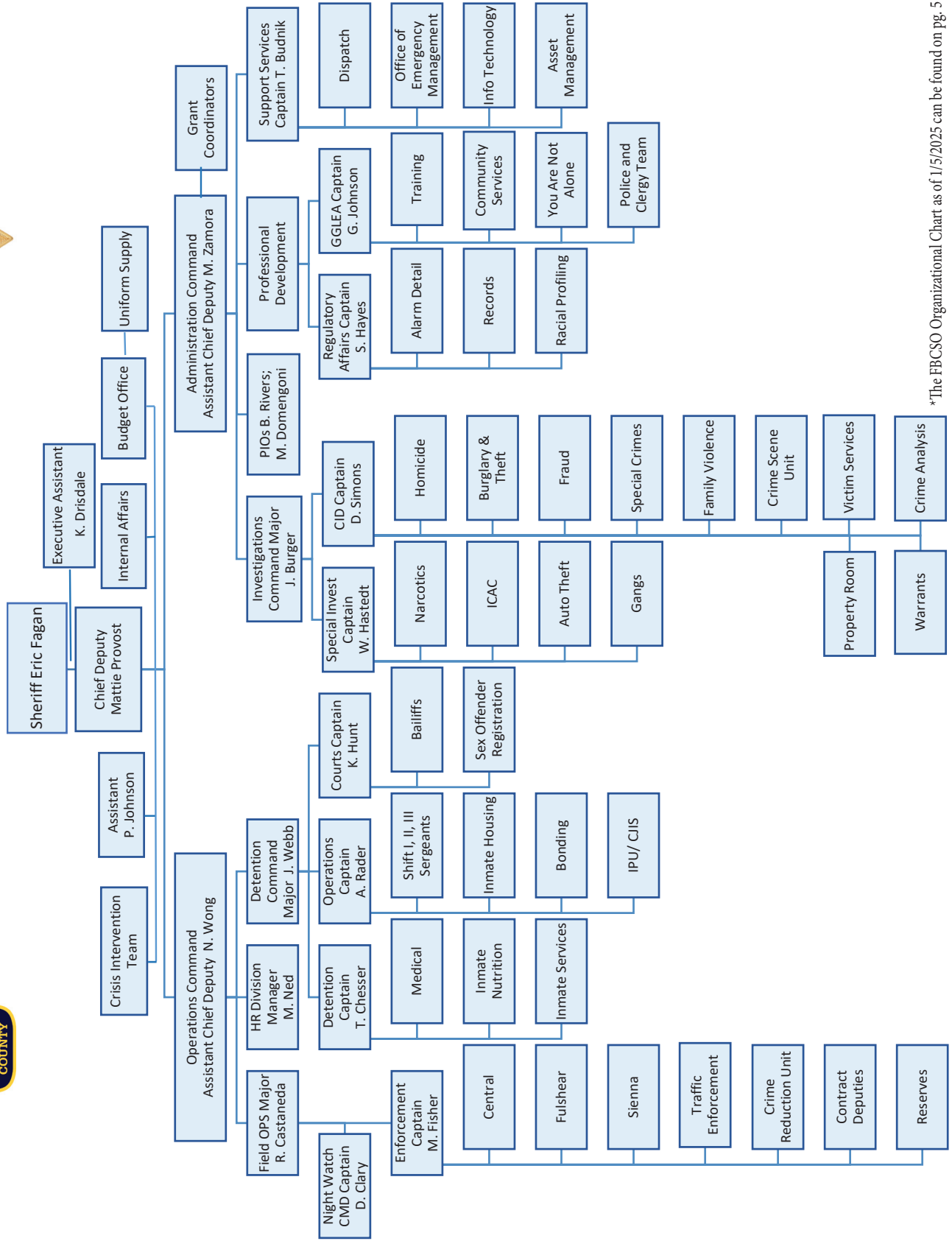
Rudy Castaneda
MAJOR



Jacob Webb
MAJOR



ORGANIZATIONAL CHART



*The FBCSO Organizational Chart as of 1/5/2025 can be found on pg. 51



*Chief Deputy Mattie C. Provost with GGLEA
Cadet Class 46 President Francisco Huerta*

CHIEF DEPUTY MATTIE C. PROVOST

The most senior executive ranking officer for the Sheriff's Office is Chief Deputy Mattie C. Provost. The daily operations as well as strategic management responsibilities and organizational policies and procedures are developed by Chief Deputy Provost. The Budget Office, Internal Investigations, Crisis Intervention Team, and the Uniform Supply Office are led by Chief Provost.

Budget

Law enforcement operations comprise a substantial part of any government's budget due largely to public safety as a major consideration for the services a county seeks to achieve. This year, a substantial salary increase was approved by Commissioners Court to enable the recruitment and retention of highly skilled personnel. Management of the Detention Bureau, as well as filling vacancies in Emergency Communications, and hiring investigators and patrol deputies for Criminal Investigations and Enforcement Divisions were major impetuses to the budget increase. As an illustration of its impact, note that throughout 2024, the attrition was quite high, and the organization achieved a net gain in the vacancies exceeding 100, by one. However, after the FY2025 budget was passed, the Sheriff's Office received several hundred applications for all vacancies and hired 35 new employees immediately after an October 2024 recruiting event.

The FY2025 budget increased over the FY2024 budget by \$9,354,131 (8.87%). While employee compensation was the prominent increase, there were higher costs associated with acquisition of capital resources, such as technology, equipment, and vehicles. All existing programs, projects, and initiatives implemented by the Sheriff in FY2024 to provide public safety services to all communities in the county were maintained and remain fully functional and operational.

The FY2025 budget took effect on October 1, 2024.

Budget Category	FY2023	FY2024	Percent Change	FY2025	Percent Change
Enforcement	\$48,166,782	\$53,929,699	11.96	\$57,783,974	7.14
Detention	\$41,231,860	\$46,197,951	12.04	\$50,976,769	10.34
Bailiffs	\$4,496,593	\$5,313,417	18.16	\$6,034,755	13.57
Total	\$93,895,235	\$105,441,067	12.29	\$114,795,498	8.87¹

The FY2024 budget, effective October 1, 2023, was designed to meet the following performance goals:

Enforcement Reduce vehicle crashes and fatalities by 5% and 4%, respectively, over FY2024 crash and fatality rates.

Participate in two Selective Traffic Enforcement Program grants.

Address violent crime, public disorder, and delinquency.

Engage community stakeholders via community-oriented policing strategies.

Investigation Disrupt the illicit supply chain, including, but not limited to human, sex, labor, contraband, drug, weapons, and bulk cash smuggling, through at least one initiative each month.

Improve case clearance rates for violent crime by at least 3% over FY2024.

Ensure investigators are immediately deployed for all violent crime cases when citizens are injured, that cases are aggressively investigated, and that within 72 hours, all cases are assigned for follow-up investigation.

Crisis Intervention Teams

Engage in evidence-based practices/best practices to reduce the number of mental health commitments by 4% over FY2024.

Increase by 4% the number of interventions needed by consumers who represent economically disadvantaged communities.

Detention Increase by 10%, the number of TCOLE training hours for each certified employee, to include supervisor and manager training.

Increase the number of inmates who graduate from educational/vocational classes.

Reduce by 10%, the total number of inmate grievances for all types over FY2024.

Bailiffs Provide Justice Center and courtroom security for all courtroom workgroups and citizens.

1. The percent difference considers the FY2024 total in comparison to the FY2025 total, and not the average of the above columns. This is also true for the FY2023 - FY2024 comparison.

Academy Ensure all employees holding a TCOLE certificate meet continuing education training hour requirements for the training cycle.

Ensure all employees holding a TCOLE certificate complete TCOLE 3188, Legislative Updates.

Crisis Intervention Team

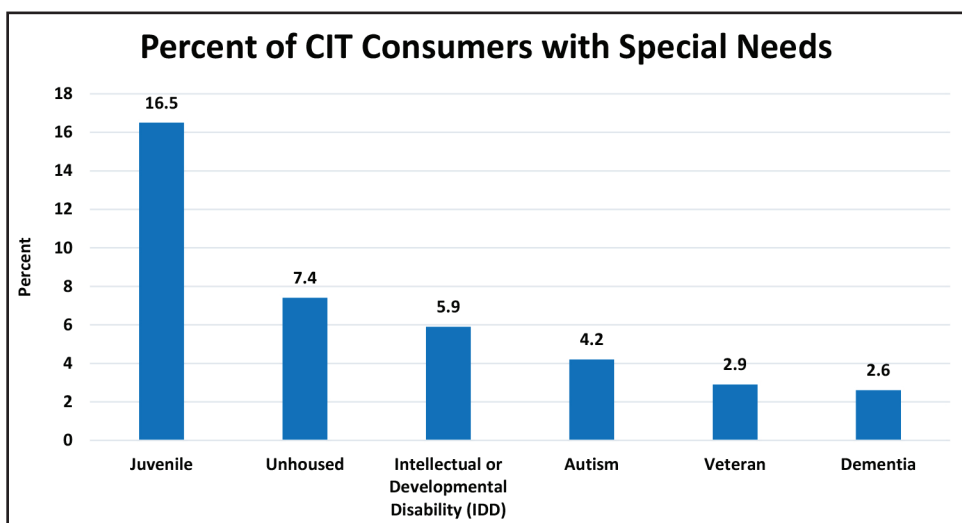
The Fort Bend County Sheriff’s Office Crisis Intervention Team (CIT) is organizationally structured as part of the executive command led by Chief Deputy Mattie Provost and is managed by Lieutenant Jerome Ellis. CIT is a special police unit trained in mental health crisis response and de-escalation. The team assists the patrol division and surrounding agencies, performs mental health follow-ups, and collaborates with the Fort Bend County Behavioral Health Services and director, Dr. Connie Almeida.

The team operates 24 hours per day, 7 days a week. The primary delivery methods are through the specially trained and vetted deputies who possess the capabilities to effectively diminish crisis situations and provide appropriate emergency services. Texana mental health practitioners accompany Sheriff’s Office CIT members in patrol to provide an added intervention dimension to individuals in crisis.

In 2024, the Communications Center received **6,971** mental health crisis calls, of which **3,858** involved a response by the Crisis Intervention Team. CIT formally recorded **2,255** of those instances as contacts with mental health consumers in need of resources. Of these contacts, **1,753** unique consumers (individual persons counted regardless of multiple encounters in an annual cycle) received crisis intervention and/or follow-up services by CIT. Subsequently, roughly **3%** of CIT encounters resulted in jail-diversions. Texana Mobile Crisis Outreach Team responded/accompanied CIT to several calls for service and completed **152** safety plans. Ultimately, **918** Emergency Detention Orders were completed by CIT.

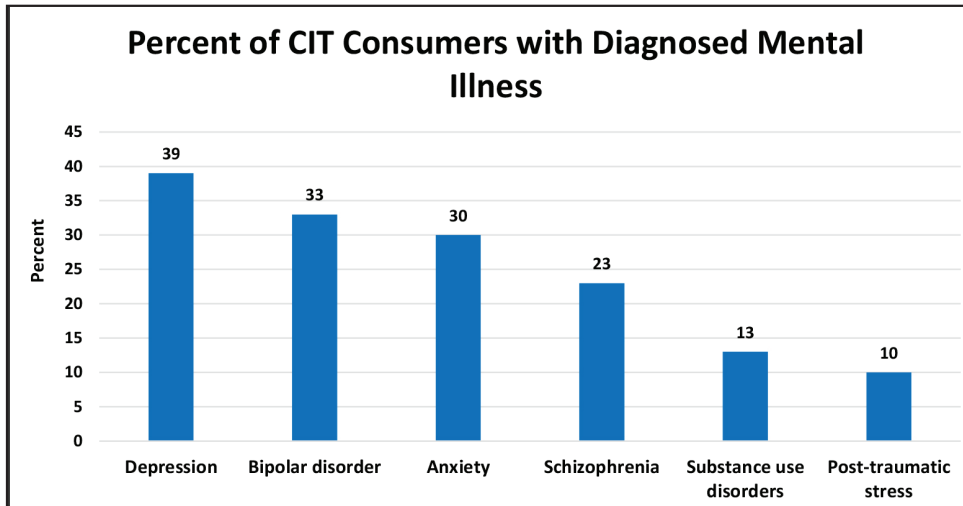
Special Needs

There were a small percentage of CIT contacts that involved consumers with special needs, including 372 identifying as juvenile (16.5%), 167 unhoused (7.4%), 133 IDD (5.9%), 95 autism (4.2%), 66 veteran (2.9%), and 59 dementia (2.6%).



Mental Illness

CIT consumers presented with various mental health needs. Of the CIT contacts, 880 consumers identified as having depression (39%), 743 bipolar disorder (33%), 669 anxiety (30%), 524 schizophrenia (23%), 300 substance use disorders (13%), and 219 post-traumatic stress disorder (10%).

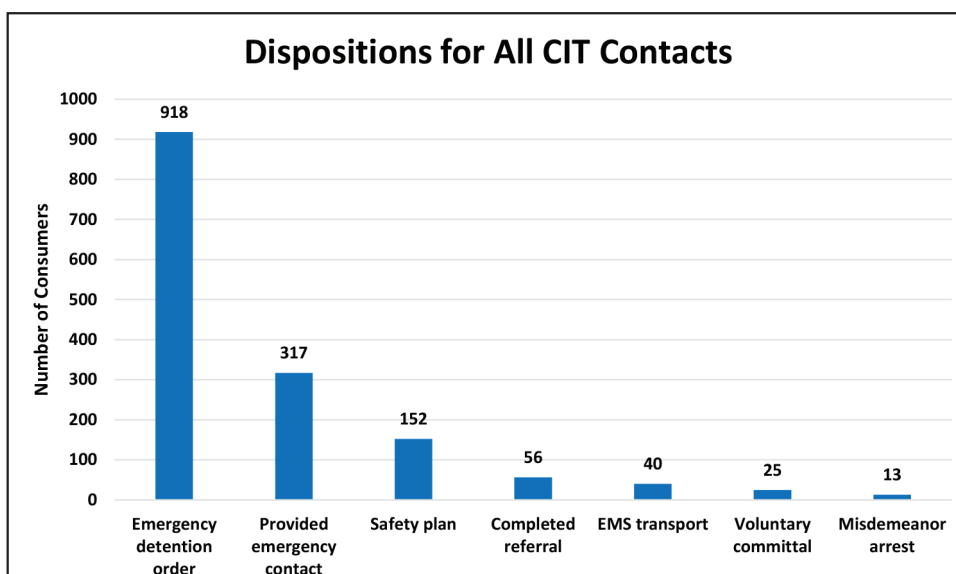


There were also CIT contacts with consumers without diagnosed mental illness but presented with symptoms of behavioral and mental health disorders. For each CIT contact, the responding CIT officer recorded whether behavioral and mental health symptoms were observed and/or reported.

Ninety-six percent (96%) of all CIT contacts had at least one symptom of behavioral and mental health disorders, either observed and/or reported, and/or had a diagnosed mental illness.

Dispositions

Of all CIT contacts, the following dispositions were most common: emergency detention order (918), provided emergency contact (317), and safety plan (152). Many CIT contacts resulted in multiple dispositions; for example, they were given a safety plan and emergency contact and also completed a referral.



Internal Affairs Division

The Internal Affairs Division (IAD) has the responsibility of conducting investigations of alleged misconduct involving employees of the Fort Bend County Sheriff's Office. The Investigations Unit investigates complaints from both citizens and the administration. Internal Affairs thoroughly and impartially investigates reports of misconduct to ensure professional standards of behavior are maintained and to preserve the public's confidence in the department.

In 2024, IAD conducted **77** investigations. Of those, **16** were citizen complaints and **61** were internal policy violation investigations. All Sheriff's Office employees are expected to adhere to the highest standards of professionalism and integrity, and all internal investigations are meant to ensure the legitimacy and accountability of both employee behavior and performance.

In addition to the Investigations Unit, the Internal Affairs Division is comprised of two additional units: the Background Unit and the Polygraph Unit. The Background Unit conducts all pre-employment investigations on prospective Sheriff's Office employee candidates. In 2024, **289** applications for employment were processed through pre-employment investigations.

The Polygraph Unit administers polygraph examinations as part of the pre-employment investigation process and as part of select criminal investigations. In 2024, the Polygraph Unit conducted **160** pre-employment polygraphs, and **6** polygraphs related to criminal investigations.

ADMINISTRATION BUREAU

The Administration Bureau is under the command of Assistant Chief Deputy Manuel F. Zamora, Ph.D. The bureau consists of the following: Grants Section; Investigations Command, which includes the Special Investigations Division and the Criminal Investigations Division; Public Information Office; Professional Development Division, which includes the Gus George Law Enforcement Academy and the Regulatory Affairs Division; and the Support Services Division. With the exception of the Investigations Command, each division serves as a support function to field operations and detention personnel. Investigative divisions are comprised of employees who follow-up on reported crimes and engage in proactive efforts to disrupt and dismantle criminal operations.



*Wreath laying ceremony for
Walter Moses Burton*

Grants

The Grants Section is managed by Dr. Tracy VanWright and Katina Scott, M.B.A. The Grants Office actively pursues funding sources for crime-related initiatives, projects, and programs that align with the mission and vision of the Sheriff's Office. These endeavors include community-oriented projects aimed at enhancing the quality of life and safety within the Fort Bend County community.

The table below summarizes the significant grant awards received by the Sheriff's Office during 2024.

FY2024 Sheriff's Office Grant Awards		
Grantor	Project, program, initiative, or equipment	2024
Urban Area Security Initiative	SWAT Prime Mover, robot, and protective equipment	\$415,000.00
Urban Area Security Initiative	Satellite Fusion Analyst	\$134,920.00
Urban Area Security Initiative	Mobile Command Equipment	\$91,000.00
Houston-Galveston Area Council (H-GAC)	Law enforcement training courses (Gus George)	\$554,242.00
TX Department of Transportation	Strategic Traffic Enforcement (Comprehensive)	\$49,860.00
TX Department of Transportation	Strategic Traffic Enforcement (CMV)	\$49,860.00
TX Department of Transportation	Strategic Traffic Enforcement (Click It Or Ticket)	\$12,000.00
Texas Office of the Governor	Rifle-Resistant Body Armor	\$11,961.00
FEMA	Generator	\$156,150.00
Bureau of Justice Assistance	State Criminal Alien Assistance Program	\$369,391.00
Bureau of Justice Assistance	Patrick Leahy Bulletproof Vest Partnership	\$59,220.00
Edward Byrne Justice Memorial Grant	Speed Trailer, Project Lifesaver transmitters/bracelets	\$19,199.00
Texas State University	Tobacco Enforcement Program	\$9,375.00
Department of Justice (DOJ)	Project Safe Neighborhood	\$26,600.00
Greater Harris County 911	911 Call takers	\$1,100,000.00
Drug Enforcement Agency	Investigator Vehicle	\$212,137.00
HIDTA (High Intensity Drug Trafficking Areas)/OCDETF (Organized Crime Drug Enforcement Task Forces)	Combined funding for National Drug Control Policy Board initiatives, language translation, overtime, vehicle allowance, air cards, and overtime	\$1,135,326.00
DOJ Community Oriented Policing Services	Crisis Call Diversion Project	\$116,535.00
Texas Office of the Governor	VOCA: Victims of Crime Acts Formula Grant Program	\$73,566.96
Texas Office of the Governor	VAWA: Violence Against Women Formula Grant	\$110,136.55
Texas Statewide Automated Victim Notification System	Build, Implement, and Improve Victim Notification	\$59,059.00
	Total	\$4,765,538.51

The successful FY2024 grant programs, identified in the table, include federal programs, such as organized crime drug task force equipment and overtime, State Selective Traffic Enforcement programs, and several other programs related to forensics, equipment, technology, personnel, and other resources needed to advance Sheriff's Office programs, projects, or initiatives.

Many of the 2024 achievements by the Grants Section directly related to welfare and professional development of its employees and the funding of programs which were not obligated from the Fort Bend County FY2024 and FY2025 budgets. In 2024, the Grants Section achieved a milestone - **over \$4.7 million** in equipment, technology, and program funding, bringing the Sheriff's Office grant procurements to over **\$17.7 million** during Sheriff Fagan's first four years as Sheriff.

Investigations Command

Criminal Investigations Division

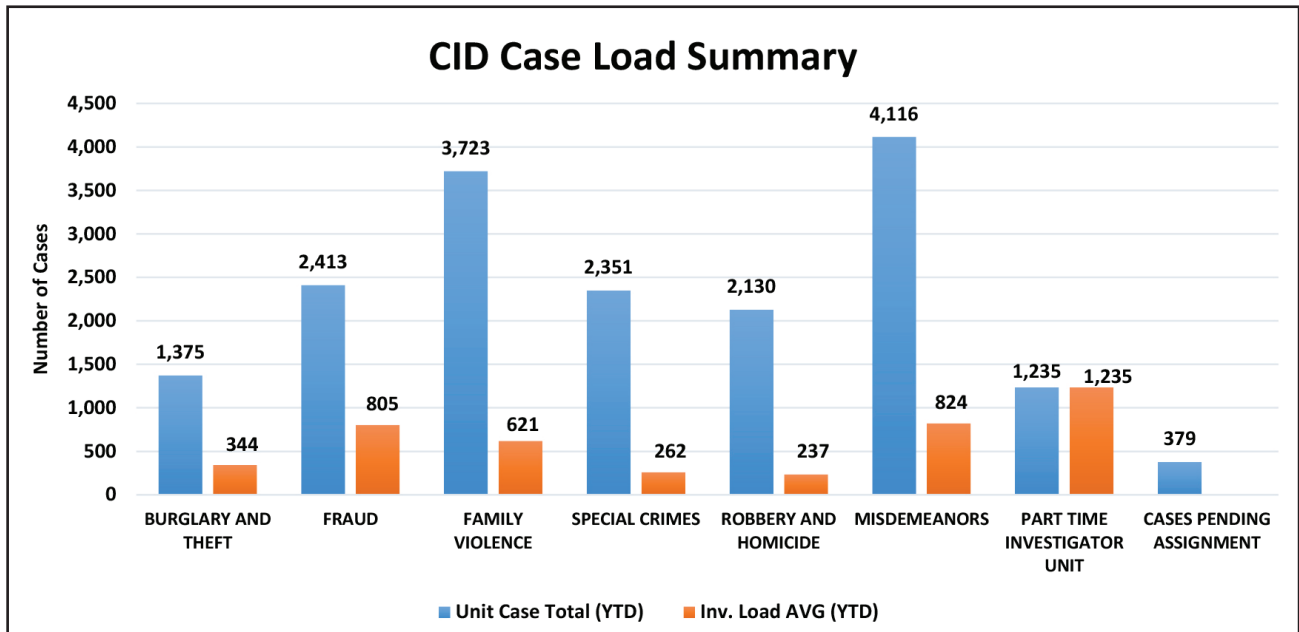
The Criminal Investigations Division (CID) is under the command of Major James Burger and managed by Captain Dalia Simons. The division is comprised of seven investigative units.

The Division is also comprised of Investigative Support Units including Warrants and Crime Scene Investigators. The Warrants Unit is responsible for the apprehension of fugitives in addition to prisoner transport and out-of-state extraditions. In 2024, the Warrants Unit executed **3,473** warrants. The Crime Scene Unit is responsible for the collection, retention, and processing of scene evidence.

Additional supporting units include Crime Analysis, Crime Victim's Liaison, and administrative staff. These support units assist with identifying crime trends, analyzing data, and organizing complex information needed during investigations. Employees assigned to CID also assist victims through referrals and advocacy and submit incident-based information to state and federal agencies.



Family Violence Unit



CID Total Assigned Case Load (YTD): 16,108

Part Time Unit Case Load (YTD): 1,235

Cases Pending Assignment: 379

CID Total Cases (Assigned & Pending): 17,722

Investigator Assigned Case Load Avg (YTD): 516

Investigator Assigned Case Load Avg (Monthly): 43

Part Time (Monthly): 103

Case Illustration

In August of 2024, the Fort Bend County Sheriff's Office - Burglary and Theft Unit received information from Law Enforcement partners in Galveston County that a home burglary crew targeting business owners in their jurisdiction may be operating in the Fort Bend County area.

On September 4, 2024, Fort Bend County Sheriff's Office - Investigators of the Burglary and Theft Unit responded to the Sienna Plantation subdivision after a report of a suspicious vehicle parked in front of their neighbor's residence. The neighbor was in fact, a business owner, consistent with the motivation for the suspected burglary crew.

FBCSO Detectives coordinated efforts with Patrol units, K-9 Deputies and a Drone unit, to establish a perimeter and subsequently respond to the home break-in as it unfolded.

As a result, the FBCSO Burglary and Theft Unit apprehended four suspects, recovered the victim's stolen property, and charged the offenders with Burglary of a Habitation and Engaging in Organized Criminal Activity.



Burglary and Theft Unit



Special Investigations Division

The Special Investigations Division is under the command of Major James Burger and managed by Captain Wayne Hastedt. The division is comprised of multiple units including the Fort Bend County Narcotics Task Force, Human Trafficking and Internet Crimes Against Children Unit, Gang Unit, Auto Theft Unit, and the Crime Reduction Unit (CRU). The units under this command specialize in proactive investigations and often involve gathering of information and intelligence, and organizing an effort to dismantle them. In many instances, proactive operations extend into multijurisdictional task force work and sometimes extend to neighboring counties and municipal jurisdictions.

Narcotics Task Force - Criminal Interdiction

The multi-agency Narcotics Task Force is a High Intensity Drug Trafficking Area Initiative (HIDTA), and is responsible for the disruption, dismantling, and prosecution of all narcotics trafficking organizations or individuals involved in the manufacturing, transportation, distribution, sale and/or use of all illicit narcotics in or being transported through Fort Bend County. The Narcotics Task Force is comprised of the following agencies working in unison for this purpose:

- Fort Bend County Sheriff's Office
- Fort Bend County District Attorney's Office
- Richmond Police Department
- Rosenberg Police Department
- Missouri City Police Department
- Sugar Land Police Department
- Drug Enforcement Agency

During the 2024 calendar year, the Narcotics Task Force, working along with partner agencies, seized **345 kilograms** (760 pounds) of illicit narcotics, seized **over \$3.4 million** in currency linked to narcotics trafficking, along with **45 firearms** from suspects involved in narcotics trafficking. Additionally, the Narcotics Task Force conducted over **181 investigations** and effected **189 arrests** / criminal charges against suspected offenders.

This Unit focuses on those engaging in offenses involving illicit narcotics on all levels and areas of Fort Bend County, including neighborhoods, schools, businesses, and the thoroughfares traversed by traffickers.



Narcotics K-9 with seized items



Case Illustration

During the early morning hours June 27, 2024, the Fort Bend County Narcotics Task Force (FBCNTF) along with members of the Fort Bend County Regional SWAT Team executed a search warrant at a residence in Pearland, Fort Bend County, Texas. The execution of the search warrant was the culmination of an investigation involving the illicit sale and distribution of illicit narcotics. Upon execution of the warrant, Narcotics Detectives seized three different types of illicit narcotics: 4 grams of marijuana, 17.6 grams of gabapentin, and 146.2 grams of promethazine with codeine. Additionally, two firearms and over \$800,000 in illicit proceeds were recovered.

Two suspects were arrested and charged with five felony narcotics-related offenses including money laundering, possession of a firearm by a felon and possession of dangerous drugs.

Human Trafficking and Internet Crimes Against Children (ICAC)

The Internet Crimes Against Children (ICAC) Unit is devoted to investigating allegations of child exploitation over the internet. The crimes include child pornography and online solicitation of minors. The Human Trafficking Unit investigates all crimes involving trafficking of persons and all runaway cases. This unit is partnered with the Houston Metro Internet Crimes Against Children Task Force and the Human Trafficking Rescue Alliance (HTRA).

HTRA is a collaboration of local, state, and federal law enforcement agencies working together with area social service organizations. Since its inception, it has become recognized as a national model for its partnerships and effectiveness in identifying and assisting the victims of human trafficking, and effectively identifying, apprehending, and prosecuting those engaged in trafficking offenses. This unit works in conjunction with local, state, and federal law enforcement agencies during the course of certain investigations and is frequently called upon by outside agencies to assist in criminal investigations.

The Human Trafficking and ICAC unit conducted **48** operations which resulted in **79** arrests for crimes related to Human Trafficking, Crime Against Children, and Prostitution related offenses.

Auto Theft Unit

The Auto Theft Unit is responsible for the investigation of stolen vehicles, organized theft rings, recovered vehicles, abandoned vehicles and 68A inspections, which are inspections conducted by a law enforcement officer to verify the identity of a vehicle for registration purposes. In addition to providing the aforementioned service, detectives within this unit investigate criminal offenses associated with Auto Thefts, Unauthorized Use of Motor Vehicles, Burglary of Motor Vehicles and Vehicle Related Criminal Mischief. In total, this unit investigated **1,453** cases during the calendar year. It also conducted **1,408** 68A inspections.



Annual CID Thanksgiving Meal Giveaway

Gang Unit

The purpose of the Gang Unit is to protect the public from street gang violence and to provide the Fort Bend County Sheriff's Office with investigative, enforcement, and intelligence support in combating street gang activity.

The Gang Unit pursues violent gangs through sustained, proactive, and coordinated investigations to obtain prosecutions on violations such as racketeering, drug conspiracy, and firearms violations. This Unit meets a two-pronged department need. First, to carry out its mission to protect the public and suppress criminal activity, and secondly, to accurately identify and regulate members of known street gangs believed to be involved in criminal activity. Detectives within the Gang Unit are also tasked with assisting fellow detectives in the investigation of various criminal offenses in which gang affiliations are identified.

The Gang Unit initiated an ongoing program in 2003 focusing on the apprehension of fugitive gang members within Fort Bend County. This county-wide program is run in partnership with municipal police departments within the county. The below information represents data from the Fort Bend County Sheriff's Office Gang Unit only. Data pertaining to members being identified, validated, documented, or apprehended by other agencies is not reflected in this data.

Gang Unit Accomplishments:

- 13 gang members arrested
- 44 new gang members identified and documented
- 350 existing gang members validated²
- 3 new gangs identified

Crime Reduction Unit

The Crime Reduction Unit is assigned to the Pro-Active Unit of CID. The unit's primary function is to serve as a "crime hot spot" unit that researches criminal activity throughout the county and concentrates on solving crime in the areas most impacted. Deputies deploy during peak offense time periods and identify criminal suspects when offense details are determined by crime analysis algorithms. The Crime Reduction Unit (CRU) completed the team's third year of enforcement activities at the conclusion of 2024.

The CRU also assists the Patrol Division, Narcotics Task Force, Human Trafficking Unit, Auto Theft unit, Burglary and Theft Unit, and other agencies throughout the year with special operations and investigations.

CRU Accomplishments:

- Traffic Stops: 737
- Arrests: 52
- Joint Operations: 69
- Other Agency Assists: 11



Crime Reduction Unit

2. Gang validation is the process of concluding the continuing viability, accuracy, and relevancy of the criminal intelligence information supporting TXGANG records, reached by a Texas participating agency and includes the record review, retention, and removal processes required either under 28 CFR Part 23, or TX Code Crim Proc 67.



GGLEA Class 46 graduates

Professional Development

Gus George Law Enforcement Academy

The Gus George Law Enforcement Academy (GGLEA) is under the command of Captain Gregory Johnson and managed by Lieutenant David Bentley. The Gus George Law Enforcement Academy provides pre-service, in-service, and advanced supervisory and management training to Sheriff's Office employees, to first responders representing every level of government from within the Houston-Galveston Area, and to sworn personnel from throughout the State of Texas and the U.S. In substantial part, the basic police officer, basic telecommunicator, and detention officer and jailer courses are reimbursed to the Sheriff's Office by the Texas Office of the Governor through a 2023-2024 H-GAC funding award.

The division consists of the Training Unit, Community Services, the You Are Not Alone Program (YANA), as well as the Police and Clergy Team (PACT).

Training Unit

Basic Peace Officer Course Accomplishments:

- 1,729 total training hours
- 41 students licensed
- 100% pass rate
- 17 graduates employed by FBCSO



GGLEA Training Staff



Firearms Training

GGLEA Academy Training Course Provider:

- 278 TCOLE Academy rosters for 2,767 students
- Training hours increased from 78,549 to 83,772
- Departmental rosters submitted for 280 students and 1,357 contact hours
- Provided training for 60 Texas counties

Firearms Training

Approximately 540 officers completed their annual firearms qualifications at the GGLEA. In addition, the firearms instructors at Gus George instructed:

- 64 students in the Basic Rifle Course
- 34 students in the Red Dot Optics Firearms Training³
- 12 students in the Firearms Instructor Course

ALERRT Course

Gus George Academy continues to provide Advanced Law Enforcement Rapid Response Training (ALERRT) Level 1 as well as ALERRT Active Attack Integrated Response (AAIR) classes to meet TCOLE requirements and ensure our officers are properly trained.⁴

- 13 ALERRT Level One courses with 318 students
- 1 ALERRT AAIR course with 26 students

Basic ATV/UTV Operator

The ATV/UTV course teaches operators how to safely operate ATV/UTV and tow vehicles. This course offers a trailering obstacle course, ATV/UTV obstacle course, and a trail ride course that qualifies students to operate these vehicles. This is a 16-hour TCOLE credit course.

- 2 classes conducted
- 17 students completed

Basic County Corrections Licensing Course Accomplishments:

- 4 County Corrections Licensing Courses held
- 5,040 total contact hours
- 42 students completed Jailer Academy
- 97.62% pass rate

TCOLE License Exams Administered:

- 64 Basic Peace Officer
- 66 Basic Jailer License
- 80 Basic Telecommunications Operator License



ALERRT AAIR training

3. The micro red dot system (MRDS) is synonymous with enhanced accuracy and rapid target acquisition in the proficiency of weapons use.

4. Texas SB1852, effective September 1, 2023, mandated the Texas Commission on Law Enforcement to adjust minimum training requirements so that all Texas Peace Officers must attend a minimum of 16 hours of ALERRT active shooter training per 2-year training cycle. These courses accomplish this legislative mandate.

Community Services

The Community Services Section of the Sheriff's Office includes the Kids & Cops Unit and the Crime Prevention Unit.

Kids & Cops

Kids & Cops deputies develop and maintain positive and trusting relationships between law enforcement and the youth of Fort Bend County. The program is designed to reduce the likelihood of juvenile delinquency by providing children with opportunities to interact and gain a better understanding of policing and community involvement. Kids & Cops initiatives, such as summer camps and school presentations, enhance community bonds and provide opportunities that boost the probability of young citizens participating in future civic responsibilities and displaying positive behavior.

In 2024, the unit successfully completed its 27th annual Kids & Cops Summer Camp program and organized the FBCSO Trunk or Treat event. Additionally, Kids & Cops partnered with Mazda North American Operations to purchase toys for families in need and raised more than \$2,200 for the Fort Bend County Toy Drive, benefiting hundreds of children.

Kids & Cops Accomplishments:

- 1,136 school presentations
- 18,254 students reached
- 300 Summer Camp attendees
- 57 community events



Kids & Cops Unit



Kids & Cops Summer Camp



JJAC Back to School Bash



Kids & Cops Holiday Toy Drive

Crime Prevention

Crime prevention is a collaborative effort to help safeguard the residents of Fort Bend County against criminal activity in their lives, homes, and businesses. Deputy Gerard Argao provides safety presentations to civic groups, business entities, and residential communities. He also attends Homeowners Association meetings to provide crime statistics and insights on how to reduce vulnerability to property crimes. He conducts residential and commercial risk assessments and oversees the Neighborhood Watch Program. Deputy Argao is a certified child passenger safety seat technician, thus providing a valuable service to families who want to ensure their child safety seat is installed correctly.

Deputy Argao and the Crime Prevention Unit also coordinate National Night Out as well as the annual Citizens Police Academy (CPA). CPA is intended for community members who wish to be more informed on local law enforcement issues as well as those contemplating a career in the field. The 11-week program is free of charge and consists of an overview of the criminal justice system and various functions of the Sheriff's Office through classroom presentations and practical hands-on experiences.

Crime Prevention Accomplishments:

- Property checks: 475
- Traffic/parking complaints: 17
- Neighborhoods Safety courses: 59
 - 2,730 citizens reached
- Commercial risk assessments: 4
- National Night Out: 22 neighborhoods visited
- Inspected/installed car seats: 429
 - 465 parents educated
- Graduates from annual Citizens Police Academy: 30

Volunteer Services

You Are Not Alone

The You Are Not Alone Program (YANA) is managed by Coordinator of Volunteer Services, Michael Kahlenberg. YANA is a program designed to assist senior citizens and individuals with disabilities in Fort Bend County who live alone. There are currently 32 active volunteers in the YANA program. YANA volunteers conduct daily phone calls and perform welfare checks on its members. Volunteers also conduct other services for YANA members, such as providing water or necessities when needed, ensuring smoke detectors are functioning properly, and changing light bulbs.

This year, the unit added a new YANA program in the county. Sweetgrass YANA is a Special Interest Group within the Del Webb community providing services to participating residents of Sweetgrass by volunteers within the community. Services included but not limited to, grocery pick-up for those unable to leave home, transportation to doctor's appointments and other essential visits, battery changes, lightbulb replacements, as well as making welfare check calls to participants.



YANA volunteers at Coffee with a Cop

The annual gift bag giveaway was a success again this year. In total, 250 gift bags were stuffed and delivered to our YANA members and others in the community.

YANA Accomplishments:

- 340 members in the Club Express system (call center database)
- 6,343 calls and member contacts
- Received 27 referrals from social service programs and other county agencies in Fort Bend



Project Lifesaver Device

Project Lifesaver Program

The Project Lifesaver Program was established under the YANA program and is a free resource to safely locate individuals with cognitive disabilities, such as autism, dementia, Alzheimer's, or traumatic brain injury, who have a history of wandering.

Project Lifesaver saw tremendous growth in 2024. The growth is attributed to several children wandering away from a safe location and not making it home. Several community members and companies provided donations to purchase more Project Lifesaver devices in 2024. Those donations will allow Project Lifesaver to continue to serve members of this program in Fort Bend County. Due to unfortunate tragedies this year, the program experienced a **247%** increase in requests.

A notable partner this year involved the Fort Bend County Sheriff's Foundation and their contribution of funding to purchase transmitters and an antenna device to assist with locating persons who wander. The Foundation is a 501 c 3, non-profit corporation established in 2022 to assist with funding equipment needs and special Sheriff's Office projects.

In November 2024, a 71-year-old woman wandered off from her home and had been missing for over 30 minutes before her family contacted local authorities. She was safely located by trained Project Lifesaver personnel **within three minutes of arriving on scene.**

Project Lifesaver is now included in the new Probationary Police Officer training program at FBCSO. This will allow more trained deputies to assist with field searches.

Project Lifesaver Accomplishments:

- 43 clients wearing bracelets
- 67 FBCSO Deputies and Probationary Police Officers trained
- 2 volunteers trained
- 245 applications awaiting return for processing

Local Mom's Generous Donation

In October 2024, the Project Lifesaver program received a generous donation of nearly \$13,000 from KC Davis. A dedicated Fort Bend County resident and mother of a daughter with autism, Davis experienced firsthand the peace of mind the lifesaving device brought to her family. Inspired by this experience, she took the initiative to advocate for the program on social media and raise funds, enabling the FBCSO to purchase additional devices and better serve the community.



KC Davis donated nearly \$13,000 to Project Lifesaver



Police and Clergy Team

PACT National Police Week Day of Prayer

Police and Clergy Team (PACT) is a peace-officer-facilitated, faith-based outreach and volunteer chaplaincy program. PACT aims to enhance communication and establish strong and lasting partnerships with local leaders in the faith community, with a goal of better understanding the community we serve as well as those with whom we serve beside. PACT volunteer chaplains responded to numerous critical incidents, including fatal car accidents, suicides, and drownings. PACT volunteers also support the YANA (You Are Not Alone) program by making weekly welfare check calls to Fort Bend County's elderly residents.

In May 2024, PACT hosted the FBCSO's inaugural National Police Week Day of Prayer ceremony, uniting law enforcement agencies from across the county and a diverse group of faith leaders. Later in October, PACT organized its second annual Police and Clergy Breakfast.

PACT Accomplishments:

- 17 callouts
- 23 chaplain deployments
- 14 applicants received volunteer credentials

Regulatory Affairs Division

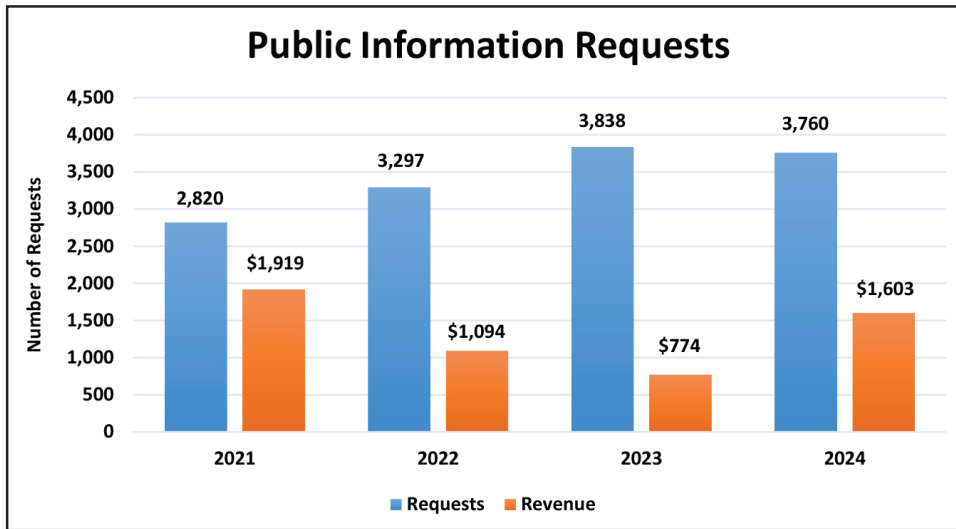
Captain Sam Hayes manages reporting of Sheriff's Office information as required by administrative, regulatory, and statutory law. As part of Regulatory Affairs, significant duties and responsibilities include ensuring that Sheriff's Office divisions provide documentation when necessary. Such duties include timely submission of traffic stop data reports, unmanned aerial vehicle reporting, Prison Rape Elimination Act reporting, compliance reports to the Texas Jail Commission, public information releases, and ensuring that appropriate permits and licenses exist for programs, operations, projects, and initiatives. Alarm permitting and game room compliance are also among the division's responsibilities.

Records

The Records Section collects, processes, and protects all criminal and detention records filed within this Division and maintains accurate and complete records of information reported to regulatory agencies. Records serves to increase public confidence with the Sheriff's Office by providing access to business records in a timely manner, as authorized

by law. The Records Division provides services to the general public on a daily basis to include criminal history checks, copies of offense reports, crash report information, assisting with fingerprinting information and payment, referring the public to Patrol Intake Deputy or Communications to file offense reports, and other general matters. Records also completes law enforcement and government agency requests daily. For the entire calendar year of 2024, Records collected \$13,040.95 in fees for services provided.

Below is a table detailing the public information requests processed by the Records Division over the last four years. The availability of business records and the public's interest in assessing government operations contributed to the continuation of public information requests.



Alarm Detail and False Prevention Unit

The Fort Bend County Alarm Detail and False Prevention Unit (AD & FPU) is a Unit of the Fort Bend County Sheriff's Office, Professional Development Command. The Regulatory Affairs Division is responsible for the compliance and enforcement of the alarm regulations set forth by Texas Local Government Code Sec. 233.092 as adopted by the Fort Bend County Commissioner's Court. Accordingly, the AD & FPU works in a collaborative effort with the Emergency Communications and Patrol Division, ensuring all residences and businesses owning and operating an alarm system are treated with utmost professionalism while working to bring them into compliance with State and County Laws and Regulations.

As a single unit within the Regulatory Affairs Division, the AD & FPU is responsible for managing residential and business alarm usage with the overall goal of working collectively with the Emergency Communications and Patrol Division to mitigate false alarms. One way this is accomplished is by monitoring and maintaining an innovative and comprehensive false alarm management system and an alarm web portal for citizens to access. The false alarm management system can administer alarm system registration and renewals, tracks, and processes false alarms, and manages fees and fine collections. The alarm web portal greatly assists in promoting public awareness on false alarm prevention and citizen compliance as well as educating on the alarm regulations and prevention tips.

In 2024, the Emergency Communications Center generated and dispatched First Responders to **16,852** alarm calls. Of those calls for service, only three (3) offense reports were taken; all other calls for service were preventable false alarms.

Alarms are costly and dangerous, as they divert First Responders from proactive crime prevention efforts and delay responses to real crisis and true emergency calls. Considering the astounding number of preventable false alarms, this may contribute to complacency among our First Responders as calls appear to be false or unfounded. By dispatching officers to false alarm calls, fewer units are available for other police calls, and both the police and the public are ineffectively

served. It is projected that in FY2025, the Alarm Detail will implement the latest version of the Central Square, Tiburon RMS, to enable the computer-aided dispatch system (CAD) to provide real-time information to field operations personnel and better manage false alarms.

See index (*) for full report.



Harris County Sheriff's Office Alarm Detail meeting

Public Information Office

Throughout the year, the Public Information Office (PIO) worked closely with the Sheriff's Executive Command to produce and distribute broadcast and print media, social media content, and public service announcements addressing crime, department operations, and ongoing investigations. Led by Michelle Domengoni, M.B.A. and Brionna Rivers, the PIO crafted and shared public safety and program messages to the public, handled all media inquiries, coordinated interviews, published and distributed press releases, and organized press conferences.

This year, the Sheriff's Office successfully launched the Fort Bend County Sheriff's App. This app, managed by the Public Information Officers (PIOs), can be downloaded for **free** in the Apple App Store or Google Play Store. The Sheriff's App is a centralized platform for accessing information, services, and updates related to the Sheriff's Office and public safety in the region. Key features include real-time emergency alerts via push notifications and regularly updated blog posts. Users can also use the app to report non-emergency incidents, offering a convenient and efficient way to communicate with law enforcement.

The PIOs published notable public interest videos and topics made to inform the public including but not limited to announcements relative to You Are Not Alone, Take Me Home, Selective Traffic Enforcement Program initiatives, numerous news reports on violent crime cases and apprehensions, and inclement weather-related public safety operations. Many of the significant violent offender investigations and apprehensions were published, as well as task force operations and successful investigations. Additionally, the Public Information Office published safety announcements related to computer fraud, pedestrian and traffic safety, summer safety precautions, suspicious activity reporting, personal and business camera registry, crime prevention, and recruitment events.

The PIO also maintains the Sheriff's Office website and organizes information and data and designs and publishes the Sheriff's Office Annual Report.

Public Information Office Accomplishments:

- 450 media inquiries received and processed
- 37 media interviews coordinated
- 28 press releases issued
- 3 press conferences held



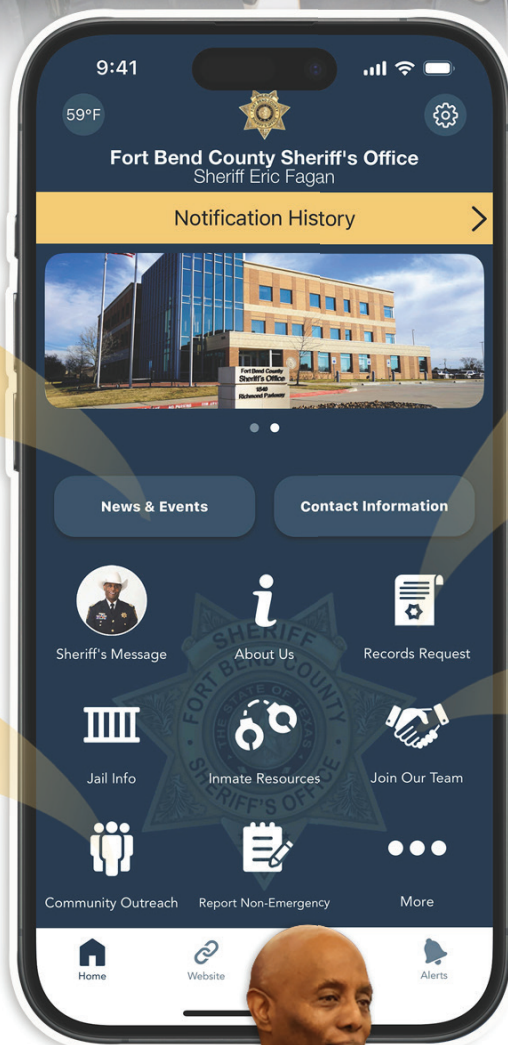
SCAN HERE



Joint Press Conference with Harris County Sheriff's Office



Sheriff's Office Trunk or Treat



ABC 20/20 Interview



JJAC Back to School Bash



Promotion & Awards Ceremony



Press Conference on Sheriff's App launch



FOR IMMEDIATE RELEASE
July 16, 2024



FBCSO Exhumes Remains for Renewed Investigation into Decades-Old Cold Case

(FORT BEND COUNTY, TEXAS) - On July 10, 2024, the Fort Bend County Sheriff's Office Cold Case Team exhumed remains in a decades-old cold case due to recent advances in forensic biology and forensic DNA analysis. We are hopeful that these new technological advancements will provide fresh leads and bring closure to this long-standing investigation.

The case dates back to June 1964, when the victim's remains were discovered off FM 359 near the Jones Creek bridge in Fort Bend County. The victim, a dark-haired white male, approximately 6 feet tall, around 50 years of age, and weighing between 180-185 pounds, was found decapitated, with his hands and legs amputated. His body had been left in a ditch around June 11, 1964. Despite extensive efforts, authorities were unable to identify the victim or apprehend those responsible.

The victim had a broken rib, but no identifying marks. For 20 years, the remains were held at the Harris County Medical Examiner's Office. In 1984, he was buried at San Gabriel Cemetery in Richmond. Anyone with information related to this case is encouraged to contact the Fort Bend County Sheriff's Office at 281-341-4665, option 1 or Cold Case Detective Scott Minyard at 281-341-4651.

"With the significant advancements in forensic biology and DNA analysis, we hope to uncover new information that was previously unattainable," said Sheriff Eric Fagan. "Our goal is to bring justice to the victim and provide answers to any surviving family members."





Tele-communicators at the raising of the final beam for the new facility

Support Services Division

The Support Services Division is under the command of Captain Tiffany Budnik. The Division consists of the Communications Center, Support Services, Fleet and Asset Management, and the Fort Bend CISM Peer Support Team.

Emergency Communications Center

Communications Manager Meghan Rivas manages the Emergency Communications Center.

The Communications Section managed incoming calls for police, fire, and EMS for the Fort Bend County Sheriff's Office, but also for 14 other jurisdictions. The Section manages three law enforcement radio channels, six fire channels, and one EMS channel. The Section dispatches Needville PD, and 4 of the Fort Bend County Constables Offices. It also dispatches Arcola PD, Meadows Place PD, and the fire departments in Needville, Orchard, Fresno, Fairchild, Pleak, Thompson, Beasley, Northeast, and Pecan Grove.

The Communications Section follows the standards established by the National Fire Protection Association (NFPA), the Association of Public Safety Communications Officials (APCO), and the National Emergency Number Associations (NENA). While the Sheriff's Office 911 center is the County Public Safety Answering Point (PSAP), there are six other PSAPs within Fort Bend County that interact with the dispatch center, including the police departments of Katy, Missouri City, Richmond, Rosenberg, Stafford, and Sugar Land. The Communications Section also dispatches for County Animal Control and the City of Meadows Place. The Emergency Communications 2024 call statistics are published in the index of this report.

The Communications Section provides tele-communicators and radio dispatchers to the Office of Emergency Management during emergencies, storms, inclement weather, large-scale events and mass gatherings. The Communications Section also serves as a backup communications center for municipalities located in Fort Bend County.

In 2024, the FBCSO Communications Center received a total of **440,273** calls that included 9-1-1 and administrative phone calls. Of the **169,749** 9-1-1 calls received, **95%** were answered in 15 seconds or less, surpassing the Greater Harris County 9-1-1 network service level standard of 90%.

The quality assurance team demonstrated their dedication by evaluating **6,767** random calls. These reviews yielded an impressive average compliance score of **97.99%**, reflecting the dedication and commitment of our team to maintaining and improving the quality of our services. The Sheriff's Office employs a subject matter expert organization to evaluate random 911 calls to ensure compliance with industry standards and best practices. The external organization compares protocols used by call takers and dispatchers to 911 quality assurance programs. The objective and unbiased performance evaluations are standards used for accreditation and certification programs in emergency communications.

The year 2024 has been a period of substantial progress and achievement for our emergency communications center. One of the most significant achievements has been the substantial pay raises for our communications staff, bringing their pay to competitive rates with surrounding agencies. The new competitive pay rate has **increased staffing by 5%** in just two months while also improving retention among current staff. This dual impact highlights the effectiveness of the pay adjustment in strengthening the emergency communications team.

In addition to staff compensation improvements, there have been significant strides in upgrading the facility and technology. In January 2024, the Fort Bend County Sheriff's Office broke ground on its new training facility that will be home to Communications Center. Construction is well underway and is expected to be completed by the fall of 2025. This state-of-the-art facility will provide a more efficient and comfortable working environment for our staff. The center is also in the process of implementing a new Computer-Aided Dispatch (CAD) system, which has not been upgraded since January 2015. This advanced system will enhance operational capabilities and streamline workflows for all agencies the Communications Center supports.

The Communications Center remains committed to building on the successes of 2024. The focus will continue to be on enhancing staff welfare, improving operational efficiency, and delivering exceptional service to the community.

Support Services IT Team

The Fort Bend County Sheriff's Office Information Technology team provides internal support, as well as technical support for 12 Law Enforcement Agencies, Fort Bend County EMS, and 8 Fire Departments within Fort Bend County. This team also assists with troubleshooting and repair, including intranet and internet connectivity with all forms of communications systems. Throughout 2024, the Support Services technical staff (Communications System Specialists) assisted in the completion of the following projects:

- Responder 360 two-way interface with CAD that provides support to our Fire Departments
- Buildout of the backup dispatch site located in our Fulshear annex
- AV upgrade in our multi-purpose room within our main site in Richmond
- Deployed new mobile AFIS devices for Patrol and Criminal Investigations
- CAD (Computer aided Dispatch) to ESO (Fire Dept reporting system) interface
- Starlink satellite installation for the MCV
- Migrating Axon's Fleet 3 cameras to Firstnet
- Run card modifications for the fire departments
- Adding emergency communications capabilities at the Office of Emergency Management
- Setting up and testing calculated routing (GPS dispatching) for Fort Bend County EMS

To ensure there is little to no interruption in emergency services in the field and within our detention facility, the technical support staff along with detention technical support provide an on-call service after-hours for all internal divisions and supported agencies that provide services to Fort Bend County.

The Support Service Division has been coordinating and assisting in the planning and system development for the Central Square Inform (Tiburon) System which will be a significant upgrade of the current CJIS system. This project is expected to go live in December 2025. Additionally, the division is also assisting with the planning for the new Regional Training Academy and Emergency Communications Dispatch (PSAP) Center that will be located near the Fort Bend County Fairgrounds.

Emergency Management

Captain Tiffany Budnik continues to be the liaison between the Sheriff's Office and the Fort Bend County Office of Emergency Management (OEM) in pre-planning and coordinating responses to critical incidents and severe weather events that require Level III activation. In 2024, Captain Samuel Hayes was appointed to provide additional support for this role during major responses.

Throughout 2024, Sheriff's Office support staff participated in multiple pre planning exercises. The primary goal of the planning phase is to ensure our agency is prepared for any major activation⁵. It is imperative to ensure emergency response personnel are informed on how we as a county will continue operational communications, coordinate field operations, and coordinate the public response in the event of a major activation. This is also necessary to reduce any identified vulnerabilities so the Sheriff's Office can maintain all necessary operations.

Notable response this year was our activation for Hurricane Beryl in July. This storm caused moderate to major impacts within our county. As the Emergency Management Liaison, Captain Budnik coordinated with internal Sheriff's Office staff as well as Emergency Management personnel to ensure all had any information necessary to begin proper preparation and execution of operations within their respective division to serve our county.

Fleet / Asset Management

The Fleet and Asset Management section oversees a total of **468** vehicles within the Sheriff's Office, including all-terrain vehicles (ATVs), a high-water rescue vehicle, mobile command vehicles, and helicopters. In addition, the section manages and tracks over **2,248** Capital Inventory items used by the department. For the 2024 calendar year, Fleet Management facilitated the replacement of **74** vehicles across the agency. Capital Inventory refers to any asset purchased by the county valued at over \$5,000.

Michael Baranowski, the Asset Coordinator, is responsible for coordinating the movement of resources in collaboration with vehicle maintenance and the auditor's office. The primary goal of the Asset Coordinator is to ensure that every department within the Sheriff's Office receives the appropriate equipment needed to effectively serve the community.

In 2024, the Sheriff's Office achieved **100% compliance** in the Annual Inventory Audit, maintaining this standard for the past four years.



New K-9 Units



Sheriff's Office fleet

5. Fort Bend County Readiness Levels include Level IV Normal Conditions; Level III Increased Readiness; Level II High Readiness; and Level I Maximum Readiness.

Fort Bend CISM Peer Support Team

The Fort Bend County Peer Support Team was established in 2013, and has been led by Captain Tiffaney Budnik, along with team lead Sergeant Kara Roberts, since 2021. Over the years the team has grown and currently consist of 20 volunteer peers who serve in different capacities within the Sheriff's Office. All team members are required to complete Individual and Group Crisis Intervention (GRIN) training certifying them in group and one-on-one peer support. The team has quarterly meetings throughout the year where they discuss best practices on how to properly assist and support their fellow coworkers who have been impacted by a traumatic event while performing their duties. Within 2024, prior team lead Kayla Agudo with the support of Sheriff Fagan, transitioned from her deputy position and accepted a position with Behavioral Health Services as a licensed professional counselor. CISM works closely with Kayla, who now leads the First Responder Wellness program created by Behavioral Health Services Director, Dr. Connie Almeida. This partnership has created abundant opportunities for our team to better serve the Fort Bend County Sheriff's Office. In 2024, the Peer Support Team responded and assisted employees with crisis intervention, peer support guidance and consultation, debriefings, one-on-one meetings, and on-scene crisis support.



CISM Team

OPERATIONS BUREAU

The Operations Bureau is under the command of Assistant Chief Deputy Norman Wong. The bureau consists of Detention Command, which includes the Courts Division and the Detention Division. The Detention Command is responsible for all inmate management and court security as inmate cases are adjudicated with hearings and trials. This bureau also includes Field Operations and Human Resources.

Detention Command

Courts Division

The Justice Center Court Staff is under the command of Captain Kevin Hunt. The Division includes 46 Sheriff's deputies, three sergeants, one lieutenant, and one captain. The Court staff is dedicated to providing a safe and secure environment for the courts, employees, and citizens who appear and work in the Fort Bend County Justice Center.

On a daily basis, FBCSO Court Staff must ensure security coverage of the screening area, front desk, inmate holding cell area and central control, employee entrance in the Expansion building, and the courts that are held in the Justice Center building, as well courts that are held outside of the Justice Center building.

The Courts Division is responsible for maintaining the safety of all courtroom participants, including judges, prosecuting attorneys, witnesses, and others. Court personnel play a key role in ensuring the smooth operation of the courts in Fort Bend County, as well as overseeing the processing of detained individuals and the management of defendants.

Senate Bill 42, known as the Judge Julie Kocurek Judicial and Courthouse Security Act of 2017, was passed and required local law enforcement to send reports to the Office of Court Administration (OCA) with respect to any court security incidents. This includes, but is not limited to, threats to harm a person or property, disorderly conduct, assaults, escape/attempts, weapons, introduction of weapons or contraband, or any other serious situation involving security issues that disrupt court activities. OCA requires the report to be submitted no later than the third business day after the incident by the sheriff, constable, or other law enforcement agency or entity that provides security for the court.

In 2024, one (1) Attempt to Take a Weapon from a Police Officer report was submitted.

Any time an incident occurs involving a civilian, Sheriff's Office employees, or county property Court personnel are required to complete and submit a Risk Management Report.

The following Risk Management Reports were submitted in 2024:

- 9 EMS reports
- 7 Non-EMS reports
- 1 Employee injury report
- 1 property damage report

Additionally, Court personnel are required to report use of force and offense reports. In 2024, one (1) offense report - Attempt to Take a Weapon from a Police Officer - was reported.

As part of their daily duties, Deputies are required to escort inmates from the jail to the courthouse for their scheduled court appearances. A total of 4,195 inmates were escorted from the jail to the courthouse for an average of 349 inmates per month.

In addition to escorting inmates to and from the Detention Center, defendants who posted bail appear before the court and are remanded to the custody of the Sheriff's Office. In 2024, **463** defendants who appeared before a magistrate were remanded to the Sheriff's Office custody due to outstanding warrants or to serve a sentence imposed upon them by a judge or jury.

Safety and security of the Justice Center facility remains a top priority for the Courts Division. Court staff ensures weapons and contraband do not enter the Justice Center by monitoring and inspecting all items and persons that enter the security screening area. In 2024, **233,754** people, or an average of 19,480 persons each month, were screened prior to entering the Justice Center.



Bailiff picture



Bailiff security at the Justice Center



Bailiffs speak with students during Justice Center visit



Detention Division

FBCSO Detention Division

The Detention Division is comprised of three separate, but connected sections of the jail, encompassing a total of 1,766 beds and a holding cell with a capacity of 90. The sections include the newer East Tower, the West Tower, and the Old Jail. The average daily inmate population is 850, including inmates from other counties. The Old Jail has undergone a recent renovation, which is nearing completion. It is expected to be remodeled in early 2025. The Detention Division is staffed by many professional and dedicated employees, including civilian and sworn staff who serve to ensure the safety and security of all inmates.

The Detention Division is inspected annually by the Texas Commission on Jail Standards. The most recent inspection occurred in February 2024, and the auditors reported it to be in compliance with all jail standards of Texas. The County Jail is a Prison Rape Elimination Act (PREA) facility. The goal of PREA is to eradicate prisoner rape in all types of correctional facilities in this country. As a result of PREA, the Bureau of Justice Assistance (BJA) established the Protecting Inmates and Safeguarding Communities Program in Fiscal Year (FY) 2004. Funding was made available to states to support efforts to prevent and eliminate prisoner rape between inmates in state and local prisons, jails, and police lockup facilities and to safeguard the communities to which inmates return. The two main goals of the Protecting Inmates and Safeguarding Communities Program are to assist states and local jurisdictions in ensuring that budget cuts do not compromise efforts to protect inmates and to safeguard communities upon the inmate's reentry.

The PREA designation means that the Fort Bend County Detention facility adheres to strict standards for housing inmates in compliance with federal and state law. This ensures inmates are screened upon entry to the facility for any possible history of sexual abuse in a correctional facility. This also provides the inmates with a way to report any allegations of sexual abuse within the facility. The Detention Division Investigations Unit conducts investigations into these types of allegations. All Detention staff members attend PREA certification training when they are hired, and they are required to complete annual recertification. The decision for the Detention Division to achieve PREA-certification was made in 2013. The Fort Bend County Sheriff's Office was the first jail within the State of Texas to achieve this certification. Since 2013, the Fort Bend County Sheriff's Office Detention Center has passed every audit, which is conducted every three years.

Inmates held in the Detention Division have access to an inmate phone system, video visitation, digital mail, and a tablet program for inmates. Video visitation provides a safe means for inmates to visit their families and friends remotely. Inmates can schedule visitation where their friends or family members can travel to the jail and conduct the visitation from an onsite video conference area, or they can conduct the visitation remotely from anywhere in the world via the internet.

The Detention Division has been working with its vendor to expand the tablet program, where all inmates will be issued a tablet. This updated program was launched in November 2024.

The inmate tablet system is beneficial because it provides inmates with various resources, such as legal resources, reading materials, educational content, and other resources. The tablet system also provides inmates with a method for submitting grievances and making other requests from jail staff. This reduces the need for paper and renders the submission process more efficient. The system also enables tracking and the retention of records in digital format. The tablets are operated through a secure Wi-Fi system, so inmates do not have access to the world wide web. This allows jail staff to control all content viewed on the tablet.

The Detention Division has collaborated with its food vendor, Aramark, to provide an educational program known as "In2Work". Inmates are given the opportunity to enroll in this program, which teaches skills related to the food service industry. Upon completion, inmates receive a certificate of completion. Upon an inmate's release, the certificate enables Aramark to assist the inmate with finding a job in the food service industry. This program was implemented in 2022 and has been beneficial to inmates who chose to participate. In March, the certificate program enrolled six inmates.

An onsite medical area enables inmates to request medical care. The available services include dialysis, x-rays, dentistry, and mental health. The services are provided as needed, benefitting inmates, and reducing the need to transport inmates to other facilities for treatment. This also helps regulate the cost of services.

In October 2022, Psychiatric Technicians were added to the mental health program, and the benefits of that program were gauged between 2023 and 2024. The use of Psychiatric Technicians on a daily basis in the mental health units has proven to be beneficial to inmates. This enjoins security, mental health, and the medical teams to better identify the specific needs of the mental health population. The Psychiatric Technicians develop Therapeutic Rapport with the inmates by conducting one-on-one and group sessions to avail assistance to inmates on their particular needs. Each contact is documented in the medical charting system, providing mental health professionals and the psychiatrist with a clear picture of inmates and their needs.

In October 2024, the Justice Readiness Initiative was implemented to address the needs of inmates who have been deemed incompetent to stand trial. Such inmates waiting for entry to a Competency Restoration Program at a State Hospital wait approximately two years. During this two-year period, the inmate's court cases cannot progress through adjudication. Detention staff is collaborating with Behavioral Health Services, District Courts, Fort Bend County Public Defender's Office, Fort Bend County Attorney's Office, and Wellpath, the Sheriff's Office current medical provider, to assist inmates in their competency restoration. The purpose of the Justice Readiness Initiative is to reduce incarceration time by applying medication management through the psychiatry team (in accordance with CCP: 46b and HSC: 574.106) and through active engagement with psychiatric techs through activities and documentation of observed behaviors. The objective is to gain and maintain medication compliance through engagement with inmates to gain their voluntary compliance and cooperation, or through court-ordered medications and engagement to help inmates stabilize. Other programs in the State of Texas have observed a restoration rate of about 90% within six months of involvement with a program of this type, effectively reducing the wait time by 18 months.



December 19th Graduation Ceremonies

In early 2023, the Detention Division collaborated with an outside company to implement a program to assist the Military Veteran inmate population. The program, **The Stars & Stripes Reentry Program**, involves 16 hours of weekly effort to identify veterans incarcerated in the Fort Bend County Jail and houses them in one cellblock with the goal of creating a healthy, thriving community capable of transforming and transitioning the veteran the community better than they were before they were incarcerated. The program is managed by a director and a case manager and assesses each participant through a bio-psychosocial assessment to identify risks, needs and strengths, offering recommendations for a continuum of care. The program includes court support, in which courts share assessment findings, advocacy, discharge planning, and resource support. The program is continuing and in FY2024, there were 52 active inmate participants.

An additional program, **The Reentry Workforce Development and Life Skills Program** for both male and female inmates, consists of robust training necessary to provide stable employment. The program appears to be the critical element needed to firmly end recidivism among incarcerated individuals. Built on the vision of sending participants home better than they came, the program provides employment opportunities to incarcerated individuals through streamlined access to comprehensive training and employment services.

The job readiness training includes the following:

- Job search and interviewing
- Emailing
- Communication
- Professionalism
- How to fill out job applications
- How to dress for job interviews
- Resume writing

The life skills portion of the program includes the following topics:

- Finance
- Computer skills
- Coping with trauma
- Fatherhood/motherhood
- 12-step substance abuse
- Parenting skills



December 19th Graduation Ceremonies

We are also working in collaboration with our Behavioral Health Department in a program called **Always Parenting**. This program is incorporated with the Life Skills training mentioned above and provides a way for inmates to remain connected to their family while incarcerated. The program helps educate inmates and their families on how to cope and communicate while a loved one is incarcerated.

On December 19, 2024, graduation ceremonies were held for female and male inmates who completed the **Reentry Workforce Development and Life Skills Program**.

The Fort Bend County Jail is committed to addressing all the needs of the inmate population. Managers and supervisors continuously seek opportunities to assist inmates and help reduce recidivism.

Field Operations

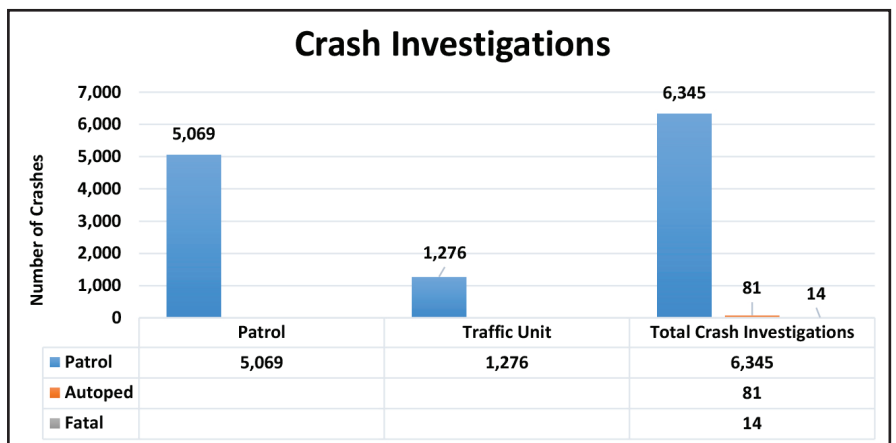
Field Operations is under the command of Major Rudy Castaneda and Patrol Captain Michael Fisher.

Patrol Division

The Patrol Division is composed of dedicated essential employees who serve as the first responders for all residents of Fort Bend County. Their primary responsibilities include answering calls for service, conducting traffic enforcement, investigating vehicle crashes, and providing support to other law enforcement agencies within the county.

The Patrol Division encompasses several specialized units including Traffic Enforcement, Air Support, Drone, Livestock, K-9, SWAT, the Take Me Home Program, Honor Guard, Dive Team, and the Reserves. These units work collaboratively to address the diverse needs of the community.

The division is committed to the ongoing development and training of its personnel, ensuring they are equipped with the latest techniques and technologies to effectively serve the residents and businesses of Fort Bend County. Guided by the core values of Service, Honor, and Dignity, the Patrol Division remains steadfast in its mission to ensure the safety and well-being of all citizens within the county.



Traffic Unit

The Traffic Unit is a specialized team within the Patrol Division dedicated to maintaining roadway safety, enforcing traffic laws, and responding to traffic-related incidents. This unit plays a vital role in reducing accidents, ensuring the smooth flow of traffic, and protecting the lives of motorists.

The Traffic Unit operates 24/7, with its members holding certifications in areas such as Advanced Transportation Code training, Accident Reconstruction, and Forensic Mapping. The unit is responsible for investigating crashes, including incidents involving Failure to Stop and Render Aid (FSRA), Failure to Stop and Give Information (FSGI), and fatalities. Additionally, the unit addresses traffic complaints, enforces school zone regulations, and participates in community engagement efforts throughout the unincorporated areas of Fort Bend County.



Traffic Unit Deputies

In 2024, the Patrol Division investigated **6,345** motor vehicle crashes. Of these, the Traffic Unit worked **1,276** including:

- Fatal injury: 14
- Suspected serious injury: 74
- Suspected minor injury: 172
- Possible injury: 215
- Not injured: 767
- Unknown injury: 34

In addition, the Traffic Unit investigated a total of **535** Fail to Stop and Give Information cases as well as **32** Fail to Stop and Render Aid cases.

Fort Bend County Sheriff's Office Patrol Districts

The County's patrol districts consist of nine separate and unique zones that are primarily structured to encompass geographic areas having boundaries to allow rapid response by emergency personnel assigned to beat integrity.⁶ This means there are particular neighborhoods, shopping centers, hospitals, government buildings, industrial complexes, schools, and retail establishments and businesses to be serviced by the deputies assigned to each district. Deputies are dispatched within their districts across three radio channels as indicated below:

- Patrol Channel 1: Districts 2, 5, and 7
- Patrol Channel 2: Districts 1, 3, 8, and 9
- Patrol Channel 3: Districts 4 and 6

Particular tactical operations and proactive investigations within those districts are managed on the Tactical Channel, TAC 1 or TAC 2, and as with all radio communications, the communication for each channel is recorded and archived. Specialized units, such as investigators, warrant deputies, transport units, and police administrators communicate on the radio based upon their physical location.

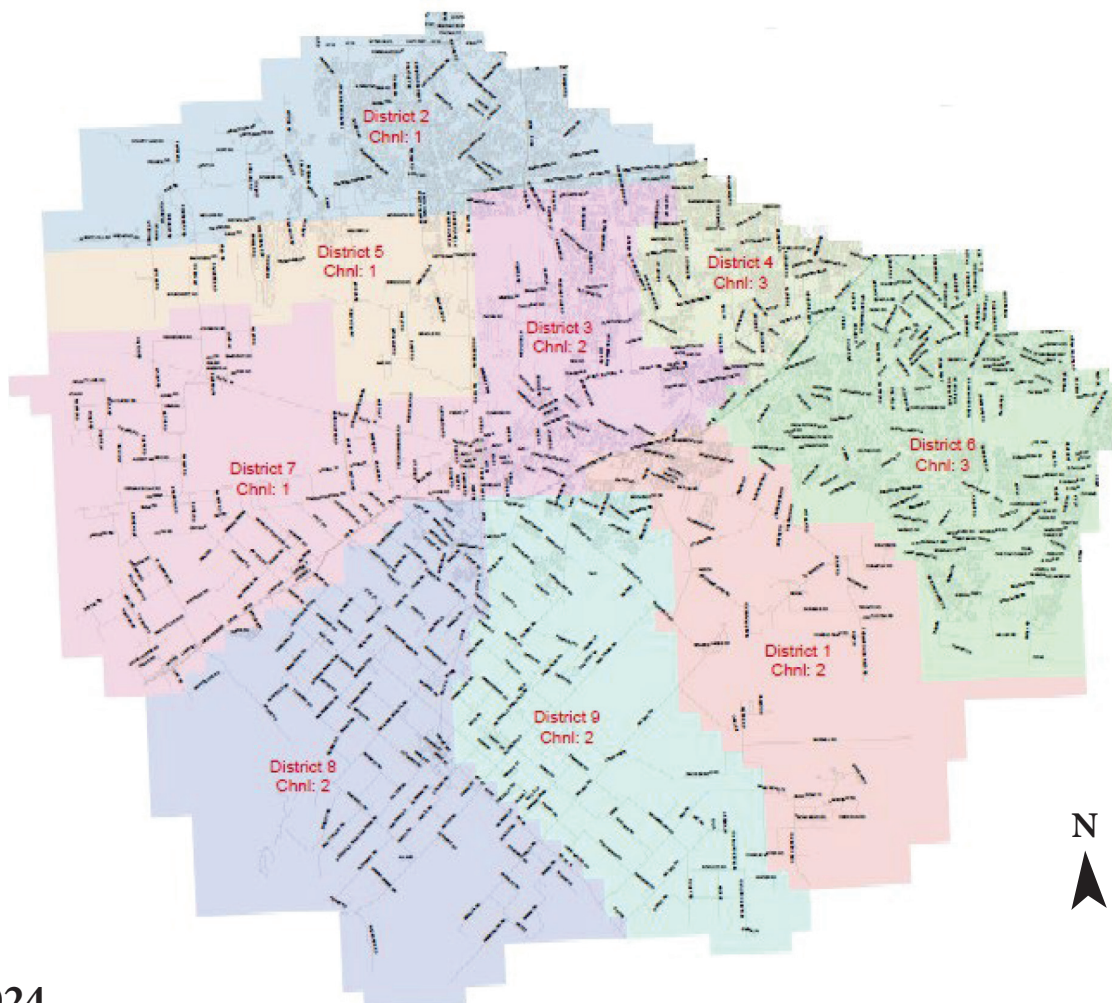
Fire departments and several municipalities, as well as the Constables Offices, are also dispatched within the Sheriff's Office districts, and when necessary, particularly for large-scale events, radio channels may be patched to enable all responding and active units to communicate with each other.

Patrol districts are designed based upon the call for service requests and the design and geographic layout of the county. District boundaries are also designed to include major thoroughfares and a deputy's ability to move quickly from one part of the district to another in response to calls for service.

6. Beat integrity involves the assignment of human resources to specific areas to which a deputy can develop local knowledge and build community and business relationships to advance the pillars of Community-Oriented Policing. This approach reorients patrol activity to emphasize non-emergency service, such as proactive and coactive problem solving, decentralizing command, and enabling beat officers to engage the community to identify and resolve public safety problems, including any necessary and valid approach to address violent crime, disorder, and delinquency.

Districts 2, 5, and 7 comprise the northwest and west parts of Fort Bend County and includes Cinco Ranch and the Katy area as well as Simonton and the areas outside Fulshear. Districts 1, 3, 8, and 9 is the largest geographic area and includes central, south, and southwest Fort Bend County. The outskirts of Rosenberg, Richmond, Kendleton, and Needville are managed by deputies assigned to this area. Finally, districts 4 and 6 are located in the outskirts of the Sugar Land municipal area. Hwy 6 is the nearest major thoroughfare, and the Southwest Freeway, Hwy 59 also traverses this area. The area also includes suburban Missouri City through Fresno and Arcola.

Fort Bend Sheriff Patrol Districts



2/9/2024

This map is intended for FBC Sheriff Office use only and does not represent a legal record. The Fort Bend sheriff's Office makes no warranty regarding specific accuracy of completeness, and the contents or data may be subject to revision at any time without notification

Air Support Unit

The Air Support Unit comprises pilots and Tactical Flight Officers (TFOs) who assist the Sheriff's Office in various operations, including distress and in-progress calls, active shooter events, automobile and foot pursuits, and searches for missing persons. The unit also provides regional support to other law enforcement and fire agencies.

The Sheriff's Office currently employs three pilots, one who doubles as a flight instructor as well as a pilot, and one TFO (Tactical Flight Officer). Each pilot can assume the role of a TFO. The unit operates two helicopters, Raven 8 (N218FB) and Raven 9 (N259FB). In 2024, Raven 8 and Raven 9 assisted with tracking stolen vehicles as well as evading suspects, locating missing and runaway persons, photographing crime scene aerial maps, assisting criminal investigators, training with other first responders (K-9 units, Police, Fire, and EMS) and responding to similar requests from neighboring jurisdiction law enforcement agencies.

In 2024, the Air Support Unit achieved a significant milestone when Tactical Flight Officer (TFO) Deputy Warren Phillips completed flight training to become the unit's first in-house trained pilot. Deputy Phillips successfully met all Federal Aviation Administration (FAA) requirements, including passing an oral interview and a check flight. His achievement represents countless hours of training and dedication.

The training program will continue in 2025, with additional members of the Air Support Unit pursuing FAA pilot certification to further enhance service to the citizens of Fort Bend County.

Yearly Stats:

- Calls for Service: 108
- Flight Hours: 291.1
- Other Agency Assist: 20
- Missing Persons: 19

Drone Unmanned Aerial System (UAS) Program

The Fort Bend County Sheriff's Office UAS (Drone) Program is administratively overseen by Patrol Administrative Sergeant Dustin Medlin. The program's primary function is to support the Patrol Division in various operations, including search and rescue missions, monitoring crowd control during events, and providing real-time surveillance during active shooter situations and other dangerous incidents. This allows deputies to receive critical information without being placed in harm's way. The unit also assists in monitoring and evaluating flood and weather events.

The unit's training team ensures that all Fort Bend County Sheriff's Office UAS pilots are proficient in operating the equipment and fully understand the laws governing the UAS Program.

The Drone Unit utilizes advanced software capable of streaming live video footage from multiple drones and locations simultaneously, providing decision-makers with a real-time, first-hand view of ongoing situations.

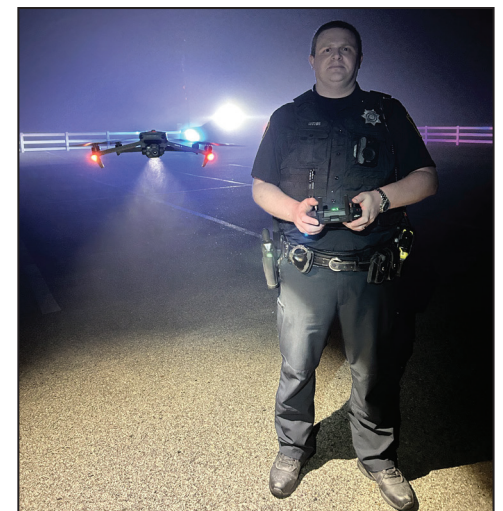
The unit also supports crash reconstruction investigations using specialized equipment and training.



Air Support Unit



Drone shot of FBCSO Admin Building



Deputy Daniel Lytton operates drone

In 2024, the UAS Unit expanded by adding pilots to the Criminal Investigation Division, enhancing its ability to assist in solving cases.

The Fort Bend County UAS Unit in total consists of (2) DJI M30T, (4) DJI Mavic 3t, and (2) Autel EVO II.⁷

Looking ahead to 2025, the UAS Program plans to update its systems to replace aging units in the fleet. The team is also exploring the addition of specialized drones for SWAT operations and the deployment of dedicated UAS-equipped Police Tahoes to provide on-scene commanders with enhanced capabilities.

Flight breakdown:

- Crash reconstruction flights: 23
- Training flights: 208
- Calls for service flights: 66
- Criminal Investigations Division flights: 99

Livestock Unit

The Livestock Unit is a group of deputies assigned to investigate and respond to livestock related issues and violations within the county. The unit also investigates animal cruelty cases within the unincorporated area of Fort Bend County.

Livestock Unit Accomplishments:

Loose Livestock:

- Penned by deputy: 3,317
- Livestock owner notified: 1,967
- Livestock impounded: 396
- Citation issued: 78
- Unfounded / gone on arrival: 1,340
- Check or repair fence: 1,047
- Follow-up investigation: 1,897

Auto/Livestock Accident:

- Check or Repair Fence: 158
- Livestock Owner Identified: 108
- Livestock Owner Contacted: 127
- Follow Up: 112



Livestock Unit

Neglected Livestock:

- Cruelty Investigation: 304
- Livestock / domestic seizure: 86
- Follow-up: 356
- Adopted: 76

7. The 2023-2024 Unmanned Aerial Vehicle report, required by TX Loc Govt Code Sec 423.008 has been published on the Sheriff's Office website and can be viewed at this site: <https://www.fortbendcountytx.gov/sites/default/files/document-central/document-central/sheriffs-office-documents/2023-2024-FBCSO-UAS-COMPLIANCE-REPORT.pdf>

Livestock Auction:

- Estrays sold: 269
- J.P./County Court: 134
- County Clerk's Office: 129

Stock Owner:

- Contact: 1,003
- Assist/bury/move livestock: 246
- Outside agency assist: 96

Miscellaneous Assistance:

- Motorist assist: 114
- Off-duty calls for service: 308
- Training hours: 160
- Office of Emergency Management meetings/Animal Disaster Plans: 3

K-9 Unit

The Fort Bend County Sheriff's Office deploys trained police Canine Teams to enhance efforts in crime prevention, narcotics and explosives detection, criminal apprehension, officer safety, and community service. These teams conduct area searches, building searches, tracking, and narcotics detection. In 2024, the K-9 Unit assisted multiple agencies, including the U.S. Marshals Service, Texas Department of Public Safety, Houston Police Department, Harris County Sheriff's Office, Sugar Land Police Department, Missouri City Police Department, Katy Police Department, and Rosenberg Police Department. They also collaborated with the FBCSO SWAT team, Criminal Investigations Division, and Warrants Unit. Additionally, the K-9 Unit supported explosives searches within Fort Bend County infrastructure, Katy ISD, and the Arcola Police Department.



Deputy Mangum and K-9 Duko

K-9 Accomplishments:

- Deployments: 125
- Explosive Searches: 5
- Apprehensions: 76
 - o Capital Murder suspects: 3
 - o Aggravated Robbery: 8
 - o Aggravated Assault: 8
 - o Burglary of a Habitation: 4
- Events: 7

In 2024, the K-9 Unit began training with the Air Support Unit to enhance mobility and mission capabilities across Fort Bend County. In 2025, K-9 handlers and their partners will continue to participate in exercises that include boarding, flying, and deploying from helicopters. This training enables the K-9 Unit to respond more rapidly to critical situations when faster deployment is required, provided resources are available.



K-9 training with Air Support



SWAT

Fort Bend Regional SWAT during a training

The Special Weapons and Tactics (SWAT) Team is a specialized unit within the Fort Bend County Sheriff’s Office. Its members undergo rigorous selection, testing, and training, and are equipped to handle critical incidents that pose a significant threat to public safety—situations that exceed the capabilities of standard law enforcement personnel or investigative units. The SWAT Team focuses on tactical interventions, with the primary goal of safely resolving high-risk situations. In addition to its core mission, the SWAT Team also provides specialized support to the agency’s Patrol and Criminal Investigations Divisions and is responsible for training personnel across the agency.

SWAT Accomplishments:

- Armed barricaded subject scenes: 8
- High-risk search and arrest warrant scenes: 19
 - o 1 murder warrant
 - o 1 human trafficking search warrant
 - o 1 narcotics search warrant
- Limited Response Search Warrant Operations: 11
- Dignitary Protection Operations: 2
- Quick Reaction Teams for the FBC Fair Parade: 2

While SWAT is designed to deal with and negotiate highly volatile situations, the team was not involved in any use of force situation out of the 41 response operations. SWAT has 16 team members and there are 12 members on the Crisis Negotiations Team.



Sergeant Hricko at Autism Caregivers event

Take Me Home Program

Sergeant Matthew Hricko manages the Take Me Home Program and registers persons to participate in the program when their families seek assistance to find them when they wander away. The program assists persons with a cognitive impairment or a disability and who are prone to wander. The registration collects information on how a person can be identified, the emergency contact information, and other specific information that is entered into a database for use when a person is missing. In the event of an emergency, law enforcement officers may reference the database to assist in locating a missing individual or to identify an individual if they are not able to communicate due to their disability.

In 2024, the program saw a **38%** increase in dependents registered from 213 to 295 and a **17%** increase in law enforcement officers registered from 393 to 461. Collectively, the program gained participation from both individuals with a disability, and officers seeking information to assist in their identification, recovery, and rescue.



Honor Guard during Peace Officers Memorial

Honor Guard

The Fort Bend County Honor Guard is deployed for special events, opening and closing ceremonies, officer funerals and memorials, and other formal events. It consists of men and women of the Sheriff's office who volunteer their time to train and participate in various functions. The Honor Guard was designed with its primary purpose of service at the funerals of law enforcement officers killed in the line of duty. However, they serve in an array of functions that include funerals of non-line-of-duty deaths, parades, rodeo grand entry, civic functions on holidays such as 4th of July, Memorial Day, Veterans Day, and any special event as requested by the Sheriff's Executive Command staff. This includes assisting outside agencies as the need arises not only in Fort Bend County but throughout the State of Texas. The Honor Guard includes the following units: Color Guard, Mounted Color Guard, Fire Team, Memorial Team, Family Assistance Team, and Motorcycle Escort Team.



*Honor Guard
Sheriff's deputies*

Dive Team

The Fort Bend Regional Dive Team is a FEMA-certified Public Safety Dive Team, equipped and trained by the Northeast Fort Bend Fire Department. As a regional asset, the team is authorized to respond to water rescues and recovery operations year-round, providing support to multiple agencies within and around Fort Bend County.

The team consists of 13 divers and four tenders, including 10 firefighters from the Northeast Fire Department and three divers from the Fort Bend County Sheriff's Office. To maintain certification, all Dive Team members are required to pass the International Association of Dive Rescue Specialists (I.A.D.R.S.) Annual Watermanship Test, demonstrating their proficiency in aquatic operations. Additionally, divers must complete a minimum of 18 dives over a three-year period.

The team conducts quarterly training sessions and actively participates in specialized training opportunities when available.

Dive Team Accomplishments:

- Deployed 4 times for vehicle recoveries
- Recovered 4 victims
- Recovered 2 weapons

The Fort Bend County Airboat provided to the Dive Team was deployed on 3 of the above incidents. The Airboat was used to rescue a victim stranded on a sandbar, to recover a victim that jumped off a bridge, and to assist with the removal of a vehicle from a lake.

The Fort Bend County Airboat provided to the Dive Team was deployed on 1 of the above incidents.

Reserves

The Reserves Division represents a team of employees who possess State of Texas peace officer licenses, many of whom have had successful police careers with the Sheriff's Office or another law enforcement agency. The deputies of this division supplement and support various divisions within the Sheriff's Office, such as Patrol, Crisis Intervention, Gus George Academy, Courts, and Detention. The Reserves Division manages a significant number of self-directed assignments and initiatives and possess the same qualifications as field operations personnel. The efforts of Reserve Division Deputies save the taxpayers of Fort Bend County thousands of dollars each year due to their uncompensated volunteer status. Many of their contributions are integrated into the achievements of the full-time divisions they support and help the Sheriff's Office achieve its public safety mission.

In 2024, the Reserves Division dedicated a total of **4,539** hours to various tasks and activities. This included **796** hours for additional Patrol duties and **1,289** hours for Court security. Additionally, the Reserves Division spent **1,031** hours on 20 community events and other special assignments.



Dive Team in training



Dive Team in training



FBCSO Reserve Deputy at community event



The Sheriff's Office Human Resources and Recruiting Team

Human Resources

Mark Ned managed the Human Resources Division (HR) until August 2024. HR is now under the command of Captain Nate McDuell. This division supports the Sheriff's office by performing functions that include recruitment, pre-employment testing, human resource management, and many other personnel support functions that involve onboarding and retaining employees.

Human Resources ensures the Sheriff's Office is properly staffed by collecting and processing job applications, conducting needs assessments, placing employees, performing job task analysis, vetting applicants, creating job announcements, records management and retention and documentation and recording of employee records. The HR Division also manages employee classifications, and maintains status reports on employees, such as Federal Medical Leave Act requests.

HR Accomplishments:

- 472 Applications received and processed
- 112 New employees on-boarded
- 323 Freedom of Information (Brady) requests processed
- 146 Texas Commission on Law Enforcement (TCOLE) Secure Share Requests processed
- 73 FMLA applications completed
- 44 Open Records requests from outside entities processed



Human Resources at job exposition

In coordination with recruiter Deputies Olivia Autrey and Frank Davis, the Human Resources Division attended **81** career fairs, local police academies, high schools and universities. The Human Resources Division successfully reduced the job application by dozens of pages and provided notary services to all applicants at no charge.



LOOKING AHEAD IN 2025

Building on the successes of 2024, we are excited to embrace the opportunities and potential that 2025 will bring.

The growth of technology and science, greater urbanization, increased mobility, thriving diversity, swelling gun violence, continued drug abuse, concerns about immigration, sustained poverty, and increased need for mental health services continue to pose significant challenges for law enforcement and public safety. To address these issues, the Sheriff's Office remains committed to collaboration and active engagement with all county stakeholders. Through its effort to work collaboratively and remain engaged with county stakeholders, the Sheriff's Office seeks to make positive public safety and quality of life contributions.

This includes partnering with community and neighborhood leaders, corporate and business owners, clergy, school administrators, government agencies, healthcare professionals, and non-governmental organizations to ensure the safety of Fort Bend County. These partnerships are vital for building trust, fostering open dialogue, and achieving shared goals by tackling common challenges.

In 2025, the Sheriff's Office aims to stay at the forefront of technology advancements and implement strategies to address these critical issues:

- Advanced technology: Research, pilot, and implement AI technology in communications services and criminal investigations divisions. Advance Live 911 for real-time receipt of 911 calls by patrol deputies.
- Violent crime: Expand the Axon/ FUSUS camera technology, Automated License Plate Reader technology and FUSUS Connect to solve violent crime.
- Expertise with the investigation of cybercrime: Provide training and subject matter expertise to criminal investigators to more effectively investigate cybercrime.
- Regional training complex: Expand and present regional training to include professional development and management courses and skills-building courses in vehicle operations, firearms proficiency, tactical and ALERRT/AAIR training, and other elective courses for first responders.
- Mental health programs: Expand the CIT program and continue collaboration with Behavioral Health Services and other mental health practitioners and stakeholders in our county.
- Employ first responders to fill vacant jailer, tele-communicator, and deputy positions. The FY2025 budget included a substantial compensation increase, effectively posturing the Sheriff's Office to become a more competitive employer. With the recruitment and retention success realized in the final quarter of FY2024, it is expected that by March 2025, all vacant positions will be filled and more effective contributions to public safety can be achieved.
- Grants and procurements: The effort to seek additional funding to offset the budgeted costs associated with managing a large Sheriff's Office will continue through FY2025 and beyond.

To the dedicated men and women of the Fort Bend County Sheriff's Office: Your daily efforts are truly commendable, and we applaud you. Thanks to your commitment, our community remains in safe hands. Let's continue the outstanding work!



Fort Bend County Sheriff's Office Regional Training Facility Construction

Expected completion by October 2025

On January 10, 2024, a groundbreaking ceremony took place at the County-owned 30.25-acre property near West Fairgrounds Road and Stella Road in Rosenberg, Texas, near the Fort Bend County Fairgrounds. This event marked a key milestone in Sheriff Fagan's efforts to tackle challenges identified upon his swearing-in as the 45th Fort Bend County Sheriff in January 2021.

Since its founding in 1837, the Sheriff's Office has relied on outdoor ranges owned by other law enforcement agencies for firearms training. This new complex offers the county's first regional firearms training center and provides opportunities for advanced management and leadership training, expanding employees' professional development and career advancement in an increasingly competitive market.

The groundbreaking of the training complex followed the support provided by Commissioners Court to lease county land to construct the facility at an annual cost of \$7.5 million over a 30-year term. The Fort Bend County Texas Public Facility Corporation received \$150 million to lend to CFC-EpiCenter to build the 189,523 square foot training complex. A 2023 Commissioners Court resolution for issuance of bonds passed and use the P3 Delivery model as a Public Private Partnership legal tool to enable payment of bonds from Series 2023 bonds in the amount of \$103 million issued by the Fort Bend County Public Facility Corporation, was approved.

Centralizing all training at one location allows for a larger number of law enforcement and first responder students, reduces travel and conference costs, and provides opportunities for subject matter experts to train officers across the region.

*Training Facility Renderings,
Source: AUTOARCH Architects*



The complex will include a ½ mile concrete driving track, reality-based modular training, an indoor gun range for rifle and handgun qualification, a SWAT training center, and a 250-seat auditorium. This will be the largest regional facility in Fort Bend County, accessible to federal, state, county, tribal, and municipal agencies in the Houston-Galveston region and beyond.

The training complex will also house the Emergency Communications Center and Fort Bend County EMS administrative offices. Additional facilities include a computer lab, defensive tactics padded room, commercial kitchen, gymnasium, and large classrooms, enabling multiple training courses to run simultaneously.

The complex is expected to be completed by October 2025, with some aspects of training opening for Sheriff's Office employees prior to that date.

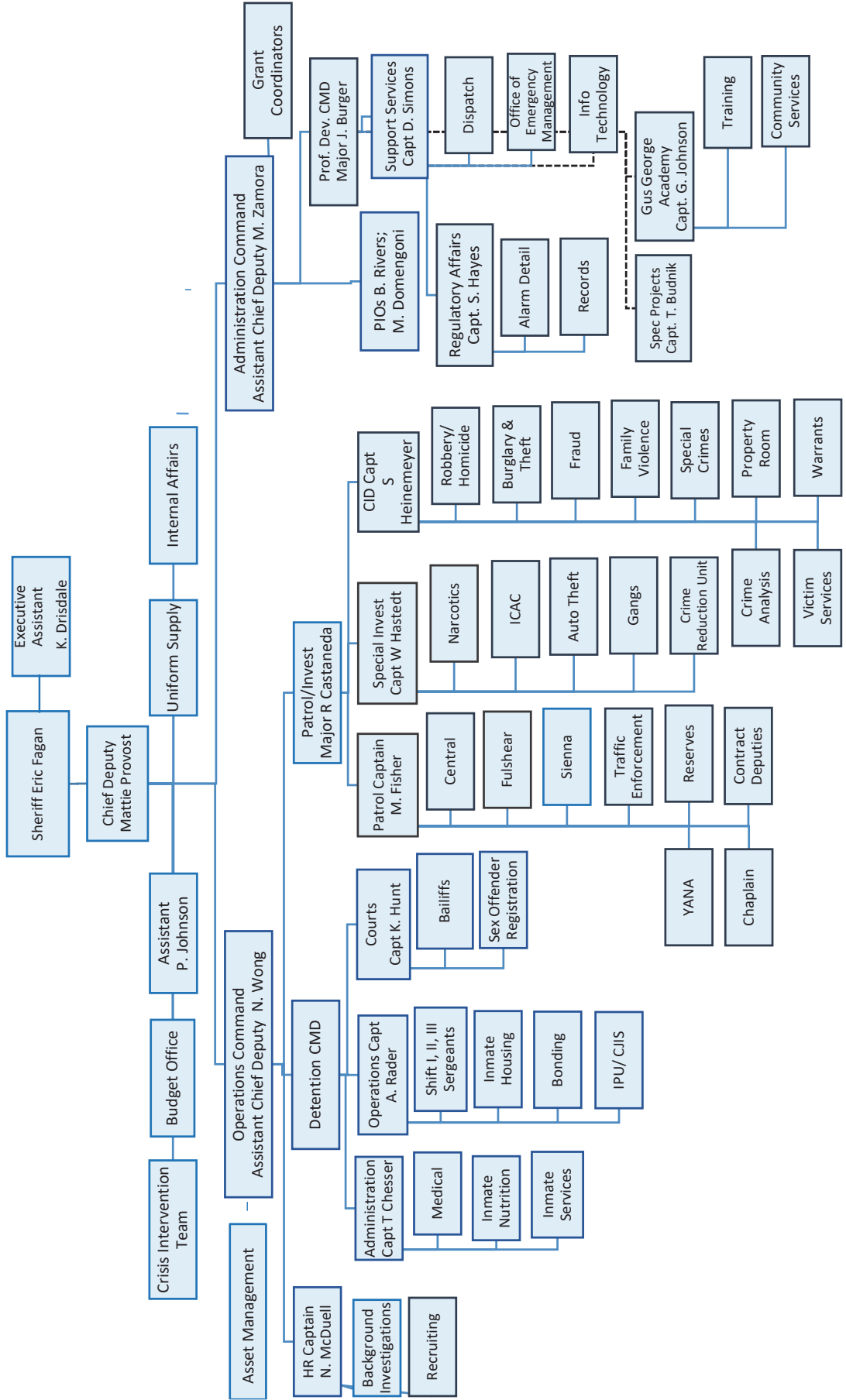




2025 ORGANIZATIONAL CHART



FORT BEND COUNTY SHERIFF'S OFFICE ORGANIZATIONAL CHART



Effective January 5, 2025

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Communications Productivity Report

Call Data	2024	2023
• Calls Incoming/Outgoing		
○ 9-1-1	169,749	186,578
○ 10 Digit	270,524	248,486
▪ Total.....	440,273	435,064
• Calls for service		
○ E.M.S.	52,919	51,909
○ Fire	43,923	40,855
○ Police	392,911	472,836
▪ Total	489,753	565,600
<u>Radio Transmissions</u>		
• Police Channels		
○ PAT 1 (Districts 2,5,7).....	878,059	801,881
○ PAT 2 (Districts 1,3,8,9).....	895,364	811,291
○ PAT 3 (Districts 4,6).....	906,361	870,091
▪ Total	2,679,784	2,483,263
• Fire/EMS Channels		
○ ERD 1&2.....	401,536	362,341
○ ERD 3&4.....	374,118	334,708
○ ERD TAC 1.....	16,307	15,671
○ ERD TAC 2	6,502	4,934
▪ Total	798,463	717,654
<u>Data Entry</u>		
• Entries/Clears into TCIC/NCIC database		
○ Entries/Modifies/Locates.....	6,786	
○ Clears/Cancel	4,535	
Total.....	11,321	
<u>Staff Retention</u>		
• Number of TCOs hired, transferred, terminated, or resigned in 2024		
○ Hired.....	11	
▪ Of those 20 retained	8	
○ Total Resignations	10	
○ Transferred	4	
○ Terminated	0	

Call Volume Statistics

The Emergency Communications Center is recognized as the Fort Bend County Public Safety Answering Point (PSAP) and serves as the Fort Bend County 911 Emergency Call Center, operating 24 hours per day. The Call Center's 2024 performance was outstanding, as call-takers, radio dispatchers, and support staff managed all incoming Fire, EMS, and Police calls within the Communications industry standards for best practices. Of the **169,749** 9-1-1 calls received, **95% were answered in 15 seconds or less**, surpassing the Greater Harris County 9-1-1 network service level standard of 90%. Every conceivable call type was handled by standards upheld by the Association of Public Safety Officials (APCO) and GHC911 best practices.

This year, the following call volume was managed by each of the separate radio dispatch channels:

PAT 1, districts 2, 5, and 7, representing Northwest Fort Bend County (Katy, Fulshear, Rosenberg, and Orchard areas); 105,557;

PAT 2, districts 1, 3, 8, and 9, representing Southwest and Central Fort Bend County (Rosenberg, Beasley, Pleak, Needville, Fairchilds, and Longpoint areas); 97,183;

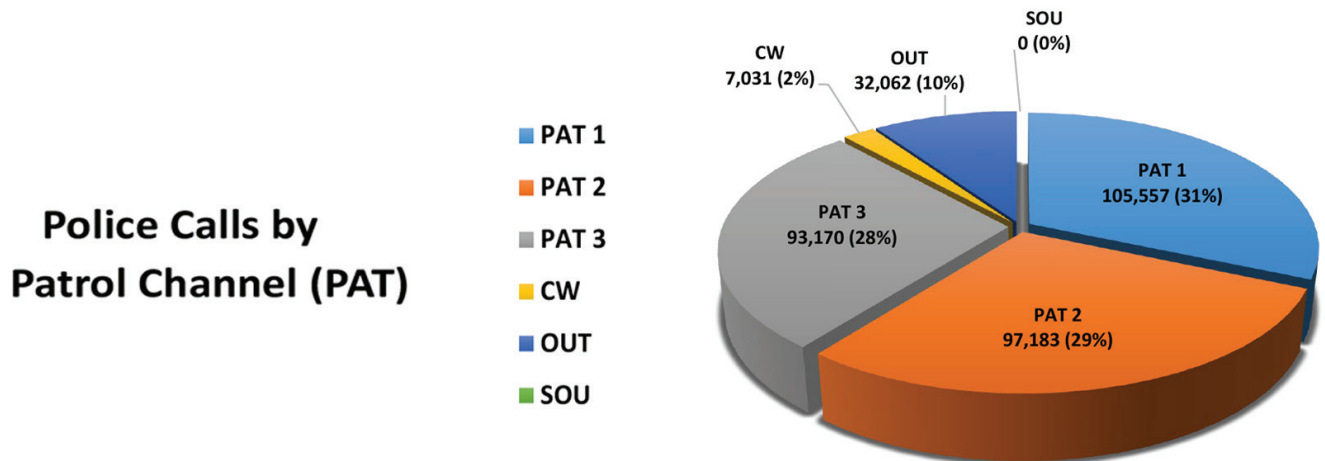
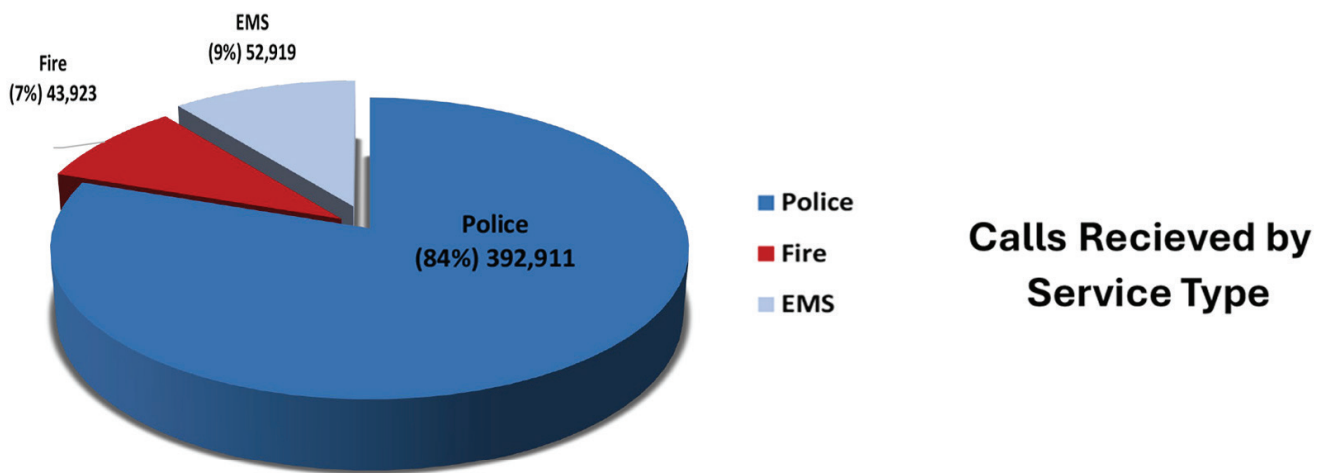
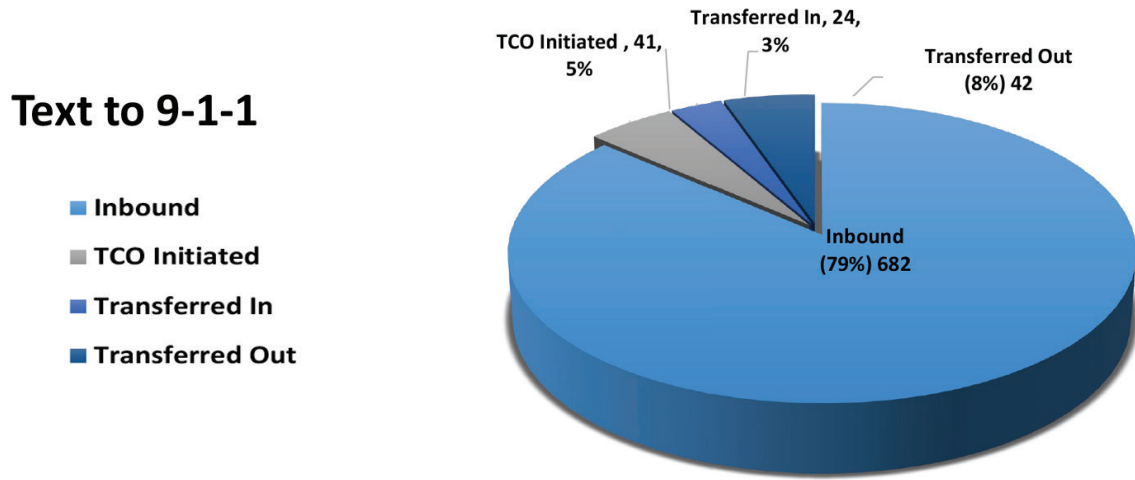
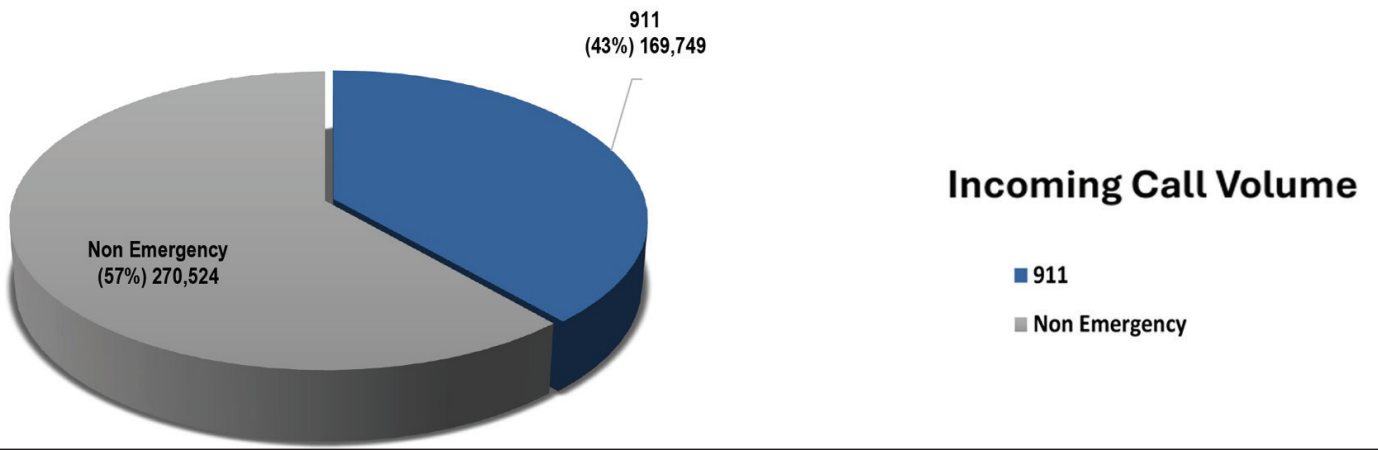
PAT 3, districts 4 and 6, representing East and Northeast Fort Bend County (Sugarland, Fresno, Missouri City, Greatwood, Meadows Place, and Four Corners areas); 93,170;

CW, representing calls involving units such as warrants, task forces, multijurisdictional units, and others; 7,031;

OUT, representing outside first responder agencies; 32,062; and

SOU, representing Special Operations Units for dedicated programs, projects, and initiatives; 0.

The percentages are depicted in the Police Calls pie chart and Calls by DGroup.



Alarm Permit Data Productivity Report

	In-Office	On-Line	Total
New Permit \$35	199	1,487	1,686
Total	\$6,965	\$52,045	\$59,010
Expired \$25	160	1,926	2,086
Renewal \$10	160	1,926	2,086
Total	\$5,600	\$67,410	\$73,010
False_No Permit \$35	39	368	407
Total	\$1,365	\$12,880	\$14,245
Renewal \$10	2,616	19,355	21,971
Total	\$26,160	\$193,550	\$219,710
Overall Total	3,174	25,062	28,236
Total	\$40,090	\$325,885	\$365,975

Alarm | Calls For Service

- **Alarm Calls For Service | 16,582**
 - **Preventable False Alarms | 16,849**
 - **Offense Reports | 3**
 - (1) **Burglary Of Business**
 - (1) **Robbery**
 - (1) **Attempted Burglary**

Annual Stats | False Alarm Calls

2024	16,852
2023	16,816
2022	17,503
2021	17,042
2020	14,838

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- 📍 1840 Richmond Parkway
Richmond, Texas 77469
- 🌐 fbcsheriff.org



Eric Fagan
FORT BEND COUNTY SHERIFF

